

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 8-K

CURRENT REPORT

PURSUANT TO SECTION 13 OR 15(d) OF THE
SECURITIES EXCHANGE ACT OF 1934

Date of Report:
(Date of earliest event reported)
August 3, 2023

UPBOUND GROUP, INC.
(Exact name of registrant as specified in charter)

Delaware
(State or other jurisdiction of
incorporation or organization)

001-38047
(Commission
File Number)

45-0491516
(IRS Employer
Identification No.)

5501 Headquarters Drive
Plano, Texas 75024
(Address of principal executive offices and zip code)

(972) 801-1100
(Registrant's telephone number, including area code)

N/A
(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the Registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425).
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12).
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b)).
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c)).

Securities Registered Pursuant to Section 12(b) of the Act:

Title of each class
Common Stock, \$.01 Par Value

Trading Symbol(s)
UPBD

Name of each exchange on which registered
The Nasdaq Stock Market

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Item 2.02 Results of Operations and Financial Condition.

On August 3, 2023, Upbound Group, Inc. issued a press release announcing its financial results for the quarter ended June 30, 2023. A copy of the press release is attached hereto as Exhibit 99.1 and is incorporated herein by reference. The information contained in this paragraph, as well as Exhibit 99.1 referenced herein, shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933.

Item 7.01 Regulation FD Disclosure.

On August 3, 2023, Upbound Group, Inc. issued an investor presentation announcing its financial results for the quarter ended June 30, 2023. A copy of the investor presentation is attached hereto as Exhibit 99.2 and is incorporated herein by reference. The information contained in this paragraph, as well as Exhibit 99.2 referenced herein, shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933.

Item 9.01 Financial Statements and Exhibits.

(d) Exhibits.

Exhibit No.	Description
99.1	Press release, dated August 3, 2023
99.2	Investor Presentation, dated August 3, 2023
104	Cover Page Interactive Data File (embedded within the Inline XBRL document)

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

UPBOUND GROUP, INC.

Date: August 3, 2023

By:

/s/ Fahmi W. Karam
Fahmi W. Karam
EVP, Chief Financial Officer

August 3, 2023

Second Quarter 2023 Results & Key Metrics

\$979.2MTotal
Revenue**\$(0.83)**GAAP Diluted
Loss Per Share**\$1.11**Non-GAAP
Diluted EPS¹**\$142.0M**Operating Cash
Flow Year-to-Date**\$120.6M**Free Cash Flow
Year-to-Date¹Raises Full Year 2023 Targets for
Adjusted EBITDA and Non-GAAP EPSConsolidated Skip-Stolen Loss Rate
Improved 110 bps Year-over-Year

Second Quarter Consolidated Results

- Consolidated revenues of \$979.2 million decreased 8.6% year-over-year with lower rentals and fees revenue and merchandise sales revenue, primarily due to a decrease in lease portfolio value compared to the prior year period.
- GAAP operating profit of \$84.0 million including \$27.8 million of pre-tax costs relating to special items described below, compared to \$58.1 million of GAAP operating profit and \$53.7 million of pre-tax costs relating to special items in the prior year period. Second quarter 2023 GAAP operating profit margin was 8.6%, compared to 5.4% in the prior year period.
- Consolidated skip-stolen loss rate improved to 6.9% from 8.0% in the prior year period.
- Adjusted EBITDA increased 1.3% year-over-year to \$130.6 million, with the impact of lower operating expenses and lower losses for the Acima business more than offsetting lower revenues, compared to the prior year period.
- Adjusted EBITDA margin of 13.3% increased 130 basis points compared to the prior year period due to higher gross margins and lower loss rates for Acima.
- GAAP diluted loss per share was \$(0.83) compared to earnings per share of \$0.33 in the prior year period.
- Non-GAAP diluted earnings per share, which excludes the impact of special items described below, was \$1.11 for the second quarter of 2023 compared to \$1.15 in the prior year period.

CEO Commentary

"We are pleased by the Company's second quarter performance. While external conditions remained challenging, our resilient underlying business fundamentals combined with effective execution drove improved lease origination and customer payment trends that resulted in earnings coming in above internal projections," said Mitch Fadel, CEO.

"Looking at the second half of the year, we believe our platform of solutions can play an important role for consumers and merchants who are impacted by the increasing limitations and pressure on financial access and spending for durable goods. Given this backdrop, our strong first half results, and confidence in our ability to manage payment risk in the current environment, we have raised our 2023 earnings targets," continued Mr. Fadel.

"Longer term, we continue to believe Upbound has a tremendous market opportunity in providing solutions for financially underserved consumers," concluded Mr. Fadel.

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upbound ⁽¹⁾Non-GAAP financial measure. Refer to the explanations and reconciliations elsewhere in this release.

Segment Highlights



Rent-A-Center Segment Second Quarter Results

- Revenues of \$466.2 million decreased 4.9% year-over-year in line with same-store sales, improving from a 6.5% year-over-year decrease for the first quarter of 2023. The decrease in revenues was primarily due to a lower lease portfolio value compared to the prior year period.
- Lease portfolio value decreased 4.7% year-over-year with a decrease in deliveries partially offset by fewer returns and higher average ticket.
- Rentals and fees revenue decreased 3.4% year-over-year.
- Merchandise sales revenue decreased 19.0% year-over-year, primarily due to fewer customers electing early payout options.
- E-commerce accounted for approximately 26% of revenue, compared to approximately 23% in the prior year period.
- Skip/stolen losses were 4.5% of revenue compared to 4.2% in the prior year period and 4.8% in the first quarter of 2023.
- Segment operating profit on a GAAP basis was \$78.9 million with a margin of 16.9%, compared to \$99.1 million and 20.2% in the prior year period.
- Adjusted EBITDA of \$83.5 million with a margin of 17.9%, compared to \$104.1 million and 21.2% in the prior year period. The year-over-year decrease in Adjusted EBITDA and Adjusted EBITDA margin was primarily attributable to lower revenues.
- As of June 30, 2023, the Rent-A-Center segment owned and operated 1,843 locations.



Acima Segment Second Quarter Results

- GMV decreased 5.8% year-over-year, improving from a 12.6% year-over-year decrease in the first quarter. The decrease in GMV was primarily due to fewer lease applications and lower average ticket, partially offset by higher conversion rates, compared to the prior year period.
- Revenues of \$464.4 million decreased 12.4% year-over-year, with decreases in both rentals and fees revenue and merchandise sales revenue.
- Rentals and fees revenue decreased 9.0% primarily due to fewer open lease agreements during the current year period.
- Merchandise sales revenue decreased 23.5% due to lower GMV in the first and second quarters of 2023 compared to the prior year period, and fewer customers electing earlier payout options in the current year period.
- Gross margin increased 325 basis points year-over-year due to fewer customers electing earlier payout options in the current year period.
- Skip/stolen losses improved 270 bps to 8.9% of revenue in the second quarter of 2023 compared to 11.6% in the prior year period.
- Operating profit on a GAAP basis was \$63.1 million with a margin of 13.6%, compared to \$35.8 million and 6.8% in the prior year period.
- Adjusted EBITDA of \$77.8 million with a margin of 16.8%, compared to \$53.0 million and 10.0% in the prior year period. The increase in Adjusted EBITDA and margin was primarily attributable to lower loss rates and higher gross margins in the current year period.

Segment Highlights (continued)

Franchising Segment Second Quarter Results

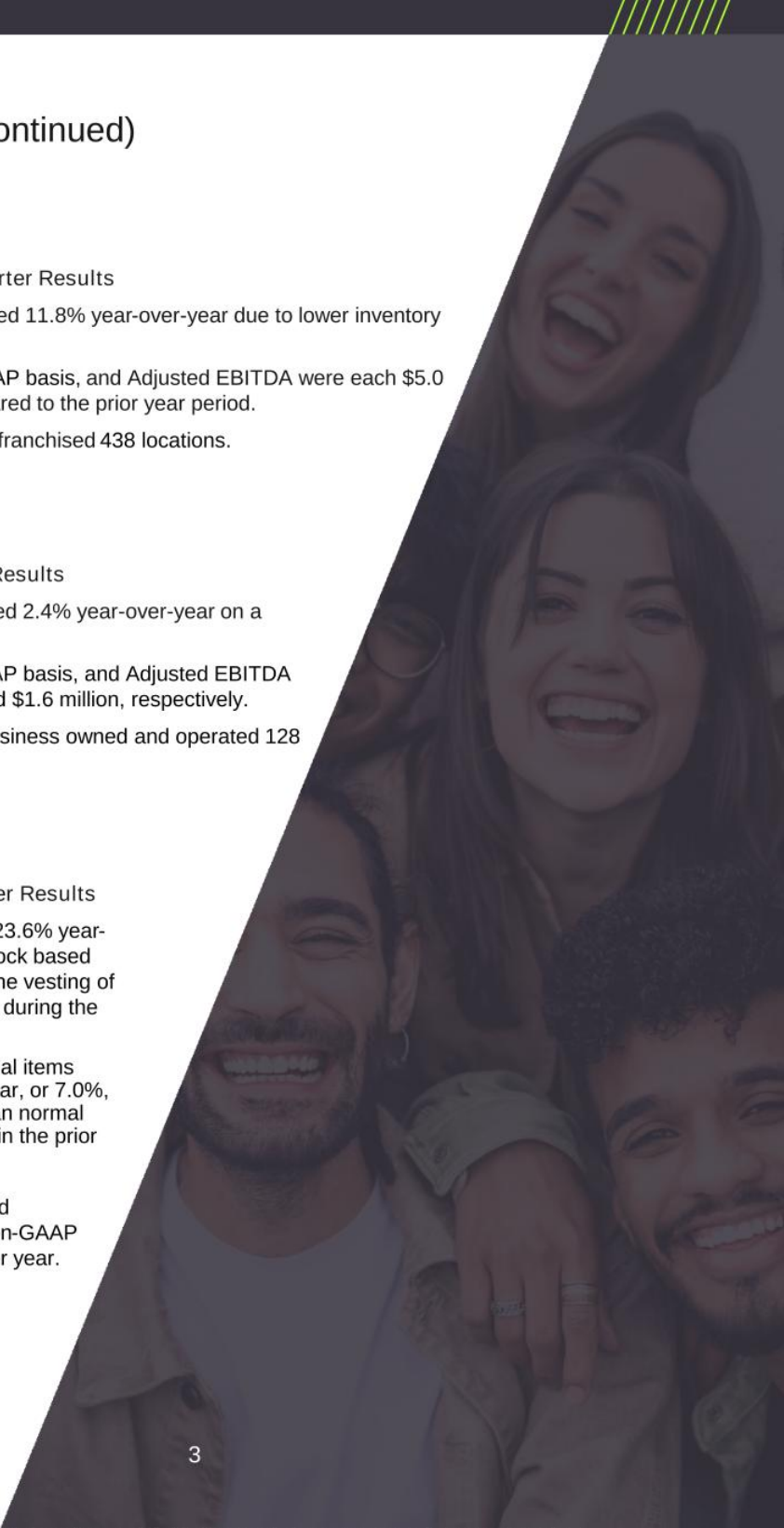
- Revenues of \$30.1 million decreased 11.8% year-over-year due to lower inventory purchases per store.
- Segment operating profit, on a GAAP basis, and Adjusted EBITDA were each \$5.0 million and decreased 6.1% compared to the prior year period.
- As of June 30, 2023, the company franchised 438 locations.

Mexico Segment Second Quarter Results

- Revenues of \$18.5 million decreased 2.4% year-over-year on a constant currency basis.
- Segment operating profit, on a GAAP basis, and Adjusted EBITDA were approximately \$1.3 million and \$1.6 million, respectively.
- As of June 30, 2023, the Mexico business owned and operated 128 locations.

Corporate Segment Second Quarter Results

- GAAP basis expenses decreased 23.6% year-over-year, primarily due to lower stock based compensation expense related to the vesting of restricted stock agreements issued during the Acima acquisition.
- Operating expense excluding special items increased \$3.3 million year-over-year, or 7.0%, as a result of cycling over lower than normal performance-based compensation in the prior year.
- Excluding the impact of stock-based compensation and depreciation, non-GAAP expenses increased 4.8% year-over year.



Full Year 2023 Financial Outlook

The Company is providing the following guidance for its 2023 third quarter and fiscal year. Due to the inherent uncertainty related to the special items identified in the tables below, management does not believe it is able to provide a meaningful forecast of the comparable GAAP measures or reconciliation to any forecasted GAAP measure without unreasonable effort. The actual amount of these items during 2023 may have a significant impact on our future GAAP results.

Guidance	Third Quarter 2023 (8/3/23)	Full Year 2023 Updated (8/3/23)	Full Year 2023 Previous (5/4/23)
Consolidated ¹			
Revenues (\$B)	\$0.95 - \$ 0.98	\$3.9 - \$ 4.0	\$3.8 - \$4.0
Adj. EBITDA Excluding SBC (\$M) ²	\$100 - \$110	\$440 - \$465	\$395 - \$435
Non-GAAP Diluted Earnings Per Share ³	\$0.70 - \$0.80	\$3.25 - \$3.55	\$2.70 - \$3.20
Free Cash Flow (\$M)	NA	\$230 - \$260	\$200 - \$235

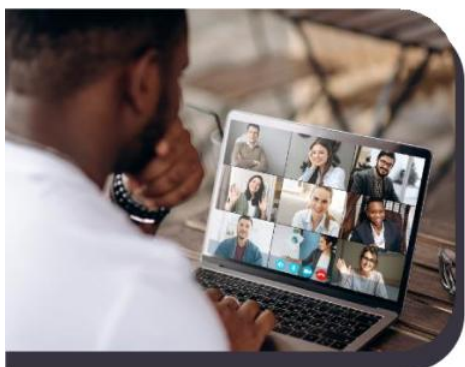
1. Consolidated includes Acima, Rent-A-Center, Franchising, Mexico and Corporate Segments.
2. Non-GAAP financial measure. See descriptions below in this release. Adjusted EBITDA figures exclude SBC (stock based compensation) beginning with the first quarter of 2022.
3. Non-GAAP diluted earnings per share excludes the impact of incremental depreciation and amortization related to the estimated fair value of acquired Acima assets, and stock compensation expense associated with the Acima Acquisition equity consideration, which is subject to vesting conditions.

CFO Commentary

"The second quarter results were a continuation of the strong momentum in yields and losses experienced in the first quarter. Non-GAAP diluted EPS of \$1.11 was above our implied range from the first quarter 2023 earnings call, with in-line consolidated revenues and better-than-expected margins at Acima. We also continued to generate solid cash flow and paid down \$90 million on our revolving credit facility, which had zero balance outstanding at quarter end," noted Fahmi Karam, CFO.

"Given the stronger than expected second quarter results and our current view that Acima can sustain margins that are better than previously expected, we are raising full year 2023 financial targets for the second time this year, including Non-GAAP diluted EPS to \$3.25-\$3.55."

"Market conditions remain uncertain, so we remain focused on disciplined underwriting, expense management, debt reduction and generating long-term shareholder value," concluded Mr. Karam.



Conference Call and Webcast Information

Upbound Group, Inc. will host a conference call to discuss the second quarter results, guidance and other operational matters on the morning of Thursday, August 3, 2023, at 9:00 a.m. ET. For a live webcast of the call, visit <https://investor.upbound.com>. Certain financial and other statistical information that will be discussed during the conference call will also be provided on the same website. Participants can access the call by phone via this link ([Upbound Second Quarter Earnings Call](#)), where the dial-in details will be provided.

Financial Highlights

Key Metrics

Table 2	Q2 2023	Q2 2022	Q1 2023
Metrics (\$'s Millions - except per share & store count data)			
Consolidated			
Revenue	\$979.2	\$1,071.3	\$1,016.1
GAAP Operating Profit (Loss)	\$84.0	\$58.1	\$(35.1)
Adj. EBITDA ⁽¹⁾	\$130.6	\$128.9	\$111.5
Skip / Stolen Loss Rate ⁽⁴⁾	6.9 %	8.0 %	7.1 %
Adj. EBITDA Margin ⁽¹⁾	13.3 %	12.0 %	11.0 %
GAAP Operating Expenses as % of Total Revenue	43.1 %	44.3 %	53.3 %
GAAP Diluted EPS	\$(0.83)	\$0.33	\$0.84
Non-GAAP Diluted EPS ⁽¹⁾	\$1.11	\$1.15	\$0.83
Operating Cash Flow	\$36.5	\$81.8	\$105.4
Free Cash Flow ⁽¹⁾	\$24.7	\$67.3	\$95.9
Rent-A-Center Segment			
Lease Portfolio - Monthly Value (as of period end) ⁽²⁾	\$139.3	\$146.2	\$140.2
Lease Portfolio Value (Y/Y % Change - as of period end) ⁽²⁾	(4.7)%	2.0 %	(3.2)%
Same Store Sales (Y/Y % Change) ⁽³⁾	(4.9)%	(3.3)%	(6.6)%
Revenue	\$466.2	\$490.2	\$485.0
GAAP Operating Profit	\$78.9	\$99.1	\$69.0
Adj. EBITDA ⁽¹⁾	\$83.5	\$104.1	\$73.9
Adj. EBITDA Margin ⁽¹⁾	17.9 %	21.2 %	15.2 %
Skip / Stolen Loss Rate ⁽⁴⁾	4.5 %	4.2 %	4.8 %
30+ Day Past Due Rate ⁽⁵⁾	2.6 %	2.4 %	3.0 %
Corporate Owned Store Count (U.S. & PR - as of period end)	1,843	1,850	1,850
Acima Segment			
GMV ⁽⁶⁾	\$372.1	\$395.1	\$348.2
GMV (Y/Y % Change) ⁽⁶⁾	(5.8)%	(24.2)%	(12.6)%
Revenue	\$464.4	\$530.2	\$483.8
GAAP Operating Profit	\$63.1	\$35.8	\$53.9
Adj. EBITDA ⁽¹⁾	\$77.8	\$53.0	\$68.6
Adj. EBITDA Margin ⁽¹⁾	16.8 %	10.0 %	14.2 %
Skip / Stolen Loss Rate ⁽⁴⁾	8.9 %	11.6 %	8.9 %
60+ Day Past Due Rate ⁽⁷⁾	12.9 %	14.2 %	13.8 %

⁽¹⁾ Non-GAAP financial measure. Refer to the explanations and reconciliations elsewhere in this release.

⁽²⁾ Lease Portfolio Value: Represents the aggregate dollar value of the expected monthly rental income associated with current active lease agreements from our Rent-A-Center stores and e-commerce platform at the end of any given period.

⁽³⁾ Same Store Sales (SSS): Same store sales generally represents revenue earned in stores that were operated by us for 13 months or more and are reported on a constant currency basis as a percentage of total revenue earned in stores of the segment during the indicated period. The Company excludes from the same store sales base any store that receives a certain level of customer accounts from closed stores or acquisitions. The receiving store will be eligible for inclusion in the same store sales base in the 30th full month following account transfer.

⁽⁴⁾ Skip / Stolen Loss Rate: Represents charge-offs of the net book value of unrecoverable on-rent merchandise with lease-to-own customers who are past due as a percentage of revenues. For the Rent-A-Center Segment skip / stolen losses excludes the Get It Now and Home Choice lines of business.

⁽⁵⁾ 30+ Days Past Due Rate: Defined as the average number of accounts 30+ days past due as a % of total open leases.

⁽⁶⁾ Gross Merchandise Volume (GMV): The Company defines Gross Merchandise Volume as the retail value in U.S. dollars of merchandise acquired by the Company that is leased to customers through a transaction that occurs within a defined period, net of cancellations.

⁽⁷⁾ 60+ Days Past Due Rate: Defined as the average number of accounts 60+ days past due as a % of total open leases.



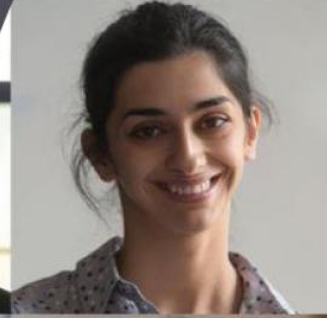
About Upbound Group, Inc

Upbound Group, Inc. (NASDAQ: UPBD) is an omni-channel platform company committed to elevating financial opportunity for all through innovative, inclusive, and technology-driven financial solutions that address the evolving needs and aspirations of consumers. The Company's customer-facing operating units include industry-leading brands such as Rent-A-Center® and Acima® that facilitate consumer transactions across a wide range of store-based and digital retail channels, including over 2,400 company branded retail units across the United States, Mexico and Puerto Rico. Upbound Group, Inc. is headquartered in Plano, Texas.

For additional information about the Company, please visit our website Upbound.com.

Investor Contact

Upbound Group, Inc.
Brendan Metrano
VP, Investor Relations
972-801-1280
brendan.metrano@upbound.com



Forward Looking Statements

This press release, and the guidance above and the Company's related conference call contain forward-looking statements that involve risks and uncertainties. These statements are made under the "safe harbor" provisions of the U.S. Private Securities Litigation Reform Act of 1995. Such forward-looking statements generally can be identified by the use of forward-looking terminology such as "may," "will," "expect," "intend," "could," "estimate," "predict," "continue," "maintain," "should," "anticipate," "believe," or "confident," or the negative thereof or variations thereon or similar terminology and including, among others, statements concerning (i) the Company's guidance for 2023 and future outlook, (ii) the impact of ongoing challenging macro-economic conditions on the Company's business operations, financial performance, and prospects, (iii) the future business prospects and financial performance of the Company following the acquisition of Acima Holdings, LLC ("Acima Holdings"), (iv) cost and revenue synergies and other benefits expected to result from the Acima Holdings acquisition, (v) the Company's growth strategies, (vi) the Company's expectations, plans and strategy relating to its capital structure and capital allocation, including any share repurchases under the Company's share repurchase program, and (vii) other statements that are not historical facts. However, there can be no assurance that such expectations will occur. The Company's actual future performance could differ materially and adversely from such statements. Factors that could cause or contribute to these differences include, but are not limited to: (1) risks relating to the Acima Holdings acquisition, (2) the impact of the COVID-19 pandemic and subsequent post pandemic impacts and related government and regulatory restrictions issued to combat the pandemic, including adverse changes in such restrictions, the expiration of governmental stimulus programs, and impacts on (i) demand for the Company's lease-to-own products offered in the Company's operating segments, (ii) the Company's Acima retail partners, (iii) the Company's customers and their willingness and ability to satisfy their lease obligations, (iv) the Company's suppliers' ability to satisfy its merchandise needs and related supply chain disruptions, (v) the Company's employees, including the ability to adequately staff its operating locations, (vi) the Company's financial and operational performance, and (vii) the Company's liquidity; (3) the general strength of the economy and other economic conditions affecting consumer preferences and spending, including the availability of credit to the Company's target consumers and to other consumers, impacts from the continued inflation, central bank monetary policy initiatives to address inflation concerns and possible recession or slowdown in economic growth; (4) factors affecting the disposable income available to the Company's current and potential customers; (5) changes in the unemployment rate; (6) capital market conditions, including availability of funding sources for the Company; (7) changes in the Company's credit ratings; (8) difficulties encountered in improving the financial and operational performance of the Company's business segments; (9) risks associated with pricing changes and strategies being deployed in the Company's businesses; (10) the Company's ability to continue to realize benefits from its initiatives regarding cost-savings and other EBITDA enhancements, efficiencies and working capital improvements; (11) the Company's ability to continue to effectively execute its strategic initiatives, including mitigating risks associated with any potential mergers and acquisitions, or refranchising opportunities; (12) the Company's ability to identify potential acquisition candidates, complete acquisitions and successfully integrate acquired companies; (13) failure to manage the Company's store labor and other store expenses, including merchandise losses; (14) disruptions caused by the operation of the Company's store information management systems or disruptions in the systems of the Company's host retailers; (15) risks related to the Company's virtual lease-to-own business, including the Company's ability to continue to develop and successfully implement the necessary technologies; (16) the Company's ability to achieve the benefits expected from its integrated virtual and staffed retail partner offering and to successfully grow this business segment; (17) exposure to potential operating margin degradation due to the higher cost of merchandise in the Company's Acima segment and higher merchandise losses than compared to our Rent-A-Center segment; (18) the Company's transition to more readily scalable, "cloud-based" solutions; (19) the Company's ability to develop and successfully implement digital or E-commerce capabilities, including mobile applications; (20) the Company's ability to protect its proprietary intellectual property; (21) the Company's ability or that of the Company's host retailers to protect the integrity and security of customer, employee and host retailer information, which may be adversely affected by hacking, computer viruses, or similar disruptions; (22) impairment of the Company's goodwill or other intangible assets; (23) disruptions in the Company's supply chain; (24) limitations of, or disruptions in, the Company's distribution network; (25) rapid inflation or deflation in the prices of the Company's products and other related costs; (26) allegations of product safety and quality control issues, including recalls; (27) the Company's ability to execute, as well as, the effectiveness of store consolidations, including the Company's ability to retain the revenue from customer accounts merged into another store location as a result of a store consolidation; (28) the Company's available cash flow and its ability to generate sufficient cash flow to continue paying dividends; (29) increased competition from traditional competitors, virtual lease-to-own competitors, online retailers, Buy-Now-Pay-Later and other fintech companies and other competitors, including subprime lenders; (30) the Company's ability to identify and successfully market products and services that appeal to its current and future targeted customer segments and to accurately estimate the size of the total addressable market; (31) consumer preferences and perceptions of the Company's brands; (32) the Company's ability to effectively provide consumers with additional products and services beyond lease-to-own, including through third party partnerships; (33) the Company's ability to retain the revenue associated with acquired customer accounts and enhance the performance of acquired stores; (34) the Company's ability to enter into new, and collect on its, rental or lease purchase agreements; (35) changes in the enforcement of existing laws and regulations and the enactment of new laws and regulations adversely affecting the Company's business, including any legislative or other regulatory enforcement efforts that seek to re-characterize store-based or virtual lease-to-own transactions as credit sales and to apply consumer credit laws and regulations to the Company's business; (36) the Company's compliance with applicable statutes or regulations governing its businesses; (37) changes in interest rates; (38) changes in tariff policies; (39) adverse changes in the economic conditions of the industries, countries or markets that the Company serves; (40) information technology and data security costs; (41) the impact of any breaches in data security or other disturbances to the Company's information technology and other networks (42) changes in estimates relating to self-insurance liabilities, and income tax and litigation reserves; (43) changes in the Company's effective tax rate; (44) fluctuations in foreign currency exchange rates; (45) the Company's ability to maintain an effective system of internal controls; (46) litigation or administrative proceedings to which the Company is or may be a party to from time to time; and (47) the other risks detailed from time to time in the Company's SEC reports, including but not limited to, its Annual Report on Form 10-K for the year ended December 31, 2022 and in its subsequent Quarterly Reports on Form 10-Q and Current Reports on Form 8-K. You are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date of this press release. Except as required by law, the Company is not obligated to publicly release any revisions to these forward-looking statements to reflect the events or circumstances after the date hereof or to reflect the occurrence of unanticipated events.

Upbound Group, Inc. and Subsidiaries

CONSOLIDATED STATEMENTS OF EARNINGS - UNAUDITED

Table 3 (In thousands, except per share data)	Three Months Ended June 30,	
	2023	2022
Revenues		
Store		
Rentals and fees	\$ 807,556	\$ 857,298
Merchandise sales	124,703	160,769
Installment sales	15,900	18,548
Other	1,548	1,068
Total store revenues	949,707	1,037,683
Franchise		
Merchandise sales	22,869	26,505
Royalty income and fees	6,587	7,067
Total revenues	979,163	1,071,255
Cost of revenues		
Store		
Cost of rentals and fees	291,696	319,943
Cost of merchandise sold	152,682	185,735
Cost of installment sales	5,638	6,426
Total cost of store revenues	450,016	512,104
Franchise cost of merchandise sold	22,921	26,607
Total cost of revenues	472,937	538,711
Gross profit	506,226	532,544
Operating expenses		
Store expenses		
Labor	151,901	163,956
Other store expenses	181,101	199,091
General and administrative expenses	48,810	44,868
Depreciation and amortization	12,597	12,880
Other charges	27,786	53,668
Total operating expenses	422,195	474,463
Operating profit	84,031	58,081
Interest expense	28,246	19,089
Interest income	(1,015)	(92)
Earnings before income taxes	56,800	39,084
Income tax expense	102,418	19,359
Net (loss) earnings	\$ (45,618)	\$ 19,725
Basic weighted average shares	55,242	53,998
Basic (loss) earnings per common share	\$ (0.83)	\$ 0.37
Diluted weighted average shares	55,242	59,672
Diluted (loss) earnings per common share	\$ (0.83)	\$ 0.33
REVENUES BY SEGMENT		
Rent-A-Center	\$ 466,191	\$ 490,185
Acima	464,358	530,170
Mexico	18,454	16,701
Franchising	30,160	34,199
Total revenues	\$ 979,163	\$ 1,071,255

Upbound Group, Inc. and Subsidiaries

SELECTED BALANCE SHEETS HIGHLIGHTS - UNAUDITED

(In thousands)	June 30,	
	2023	2022
Cash and cash equivalents	\$ 86,801	\$ 112,175
Receivables, net	98,794	122,594
Prepaid expenses and other assets	41,138	59,476
Rental merchandise, net		
On rent	949,377	977,178
Held for rent	120,359	140,770
Operating lease right-of-use assets	295,281	304,376
Goodwill	289,750	289,761
Total assets	2,585,924	2,767,132
Operating lease liabilities	\$ 298,905	\$ 307,125
Senior debt, net	798,874	933,019
Senior notes, net	438,930	436,966
Total liabilities	1,960,331	2,208,298
Stockholders' equity	625,593	558,834



Non-GAAP Financial Measures

This release and the Company's related conference call contain certain financial information determined by methods other than in accordance with U.S. Generally Accepted Accounting Principles (GAAP), including (1) Non-GAAP diluted earnings per share (net earnings or loss, as adjusted for special items (as defined below), net of taxes, divided by the number of shares of our common stock on a fully diluted basis), (2) Adjusted EBITDA (net earnings before interest, taxes, stock-based compensation, depreciation and amortization, as adjusted for special items) on a consolidated and segment basis, (3) Free Cash Flow (net cash provided by operating activities less capital expenditures), (4) Adjusted EBITDA margin on a consolidated and segment basis, and (5) net debt to Adjusted EBITDA ratio. "Special items" refers to certain gains and charges we view as extraordinary, unusual or non-recurring in nature or which we believe do not reflect our core business activities. For the periods presented herein, these special items are described in the quantitative reconciliation tables included below in this release. Because of the inherent uncertainty related to these special items, management does not believe it is able to provide a meaningful forecast of the comparable GAAP measures or reconciliation to any forecasted GAAP measure without unreasonable effort. These non-GAAP measures are additional tools intended to assist our management in comparing our performance on a more consistent basis for purposes of business decision-making by removing the impact of certain items management believes do not directly reflect our core operations. These measures are intended to assist management in evaluating operating performance and liquidity, comparing performance and liquidity across periods, planning and forecasting future business operations, helping determine levels of operating and capital investments and identifying and assessing additional trends potentially impacting our Company that may not be shown solely by comparisons of GAAP measures. Consolidated Adjusted EBITDA is also used as part of our incentive compensation program for our executive officers and others. We believe these non-GAAP financial measures also provide supplemental information that is useful to investors, analysts and other external users of our consolidated financial statements in understanding our financial results and evaluating our performance and liquidity from period to period. However, non-GAAP financial measures have inherent limitations and are not substitutes for, or superior to, GAAP financial measures and they should be read together with, our consolidated financial statements prepared in accordance with GAAP. Further, because non-GAAP financial measures are not standardized, it may not be possible to compare such measures to the non-GAAP financial measures presented by other companies, even if they have the same or similar names

Reconciliation of net (loss) earnings to net earnings excluding special items and non-GAAP diluted earnings per share

Table 5

Three Months Ended June 30, 2023

(In thousands)	Gross Profit	Operating Profit	Earnings Before Income Tax	Tax Expense	Net (Loss) Earnings	Diluted Earnings per Share
GAAP Results	\$ 506,226	\$ 84,031	\$ 56,800	\$ 102,418	\$ (45,618)	\$ (0.83)
Plus: Special Items						
Acima equity consideration vesting	—	9,277	9,277	(87,806)	97,083	1.71
Acima acquired assets depreciation and amortization ⁽¹⁾	—	18,234	18,234	6,801	11,433	0.20
Legal settlement reserves	—	275	275	103	172	—
Discrete income tax items	—	—	—	53	(53)	—
Other ⁽²⁾	—	—	—	—	—	0.03
Non-GAAP Adjusted Results	\$ 506,226	\$ 111,817	\$ 84,586	\$ 21,569	\$ 63,017	\$ 1.11

⁽¹⁾Includes amortization of approximately \$14.3 million related to the total fair value of acquired intangible assets and incremental depreciation of approximately \$3.9 million.

⁽²⁾Represents the dilutive impact of unvested stock awards included in the calculation of Non-GAAP Earnings per Share but excluded from the calculation of GAAP Earnings per Share, due to the GAAP net loss incurred for the three months ended June 30, 2023.

Table 6

Three Months Ended June 30, 2022

(In thousands)	Gross Profit	Operating Profit	Earnings Before Income Tax	Tax Expense	Net Earnings	Diluted Earnings per Share
GAAP Results	\$ 532,544	\$ 58,081	\$ 39,084	\$ 19,359	\$ 19,725	\$ 0.33
Plus: Special Items						
Acima equity consideration vesting	—	32,872	32,872	2,844	30,028	0.51
Acima acquired assets depreciation and amortization ⁽¹⁾	—	18,234	18,234	1,578	16,656	0.28
Retail partner conversion losses	—	1,169	1,169	101	1,068	0.02
State tax audit assessment reserves	—	1,165	1,165	101	1,064	0.02
Cost savings initiatives	—	(466)	(466)	(40)	(426)	(0.01)
Store closure costs	—	326	326	28	298	—
IT Asset disposals	—	292	292	25	267	—
Other	—	78	78	7	71	—
Discrete income tax items	—	—	—	69	(69)	—
Non-GAAP Adjusted Results	\$ 532,544	\$ 111,751	\$ 92,754	\$ 24,072	\$ 68,682	\$ 1.15

⁽¹⁾Includes amortization of approximately \$14.3 million related to the total fair value of acquired intangible assets and incremental depreciation of approximately \$4.0 million.

Reconciliation of operating profit to Adjusted EBITDA (consolidated and by segment)

Table 7

Three Months Ended June 30, 2023

(In thousands)	Rent-A-Center	Acima	Mexico	Franchising	Corporate	Consolidated
GAAP Operating Profit	\$ 78,914	\$ 63,109	\$ 1,298	\$ 4,979	\$ (64,269)	\$ 84,031
Plus: Amortization, Depreciation	4,573	416	293	36	7,279	12,597
Plus: Stock-based compensation	—	—	—	—	6,148	6,148
Plus: Special Items						
Acima equity consideration vesting	—	—	—	—	9,277	9,277
Acima acquired assets depreciation and amortization ⁽¹⁾	—	14,262	—	—	3,972	18,234
Legal settlement reserves	—	—	—	—	275	275
Adjusted EBITDA	\$ 83,487	\$ 77,787	\$ 1,591	\$ 5,015	\$ (37,318)	\$ 130,562

⁽¹⁾ Includes amortization of approximately \$14.3 million related to the total fair value of acquired intangible assets and incremental depreciation of approximately \$3.9 million.

Table 8

Three Months Ended June 30, 2022

(In thousands)	Rent-A-Center	Acima	Mexico	Franchising	Corporate	Consolidated
GAAP Operating Profit	\$ 99,108	\$ 35,835	\$ 1,949	\$ 5,303	\$ (84,114)	\$ 58,081
Plus: Amortization, Depreciation	4,622	475	163	38	7,582	12,880
Plus: Stock-based compensation	—	—	—	—	4,265	4,265
Plus: Special Items						
Acima equity consideration vesting	—	—	—	—	32,872	32,872
Acima acquired assets depreciation and amortization ⁽¹⁾	—	14,262	—	—	3,972	18,234
Retail partner conversion losses	—	1,169	—	—	—	1,169
State tax audit assessment reserves	—	1,165	—	—	—	1,165
Cost savings initiatives	—	—	—	—	(466)	(466)
Store closure costs	326	—	—	—	—	326
IT Asset disposals	—	—	—	—	292	292
Other	—	78	—	—	—	78
Adjusted EBITDA	\$ 104,056	\$ 52,984	\$ 2,112	\$ 5,341	\$ (35,597)	\$ 128,896

⁽¹⁾ Includes amortization of approximately \$14.3 million related to the total fair value of acquired intangible assets and incremental depreciation of approximately \$4.0 million.

Reconciliation of net cash provided by operating activities to free cash flow

Table 9

(In thousands)

	Three Months Ended June 30,		Six Months Ended June 30,	
	2023	2022	2023	2022
Net cash provided by operating activities	\$ 36,543	\$ 81,830	\$ 141,960	\$ 287,121
Purchase of property assets	(11,860)	(14,492)	(21,394)	(30,895)
Free cash flow	<u>\$ 24,683</u>	<u>\$ 67,338</u>	<u>\$ 120,566</u>	<u>\$ 256,226</u>

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Second Quarter Earnings Review

August 3, 2023



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acima
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Forward-Looking Statements

This communication contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, including, among others, statements regarding our goals, plans and projections with respect to our operations, financial position and business strategy. Such forward-looking statements generally can be identified by the use of forward-looking terminology such as "may," "will," "expect," "intend," "could," "estimate," "predict," "continue," "maintain," "should," "anticipate," "believe," or "confident," or the negative thereof or variations thereon or similar terminology. Such forward-looking statements are based on particular assumptions that our management has made in light of its experience and its perception of expected future developments and other factors that it believes are appropriate under the circumstances, and are subject to various risks and uncertainties. Factors that could cause or contribute to material and adverse differences between actual and anticipated results include, but are not limited to, (1) the general strength of the economy and other economic conditions affecting consumer preferences and spending, including the availability of credit to the Company's target consumers and to other consumers, impacts from continued inflation, central bank monetary policy initiatives to address inflation concerns and a possible recession or slowdown in economic growth, and (2) the other risks detailed from time to time in the reports filed by us with the Securities and Exchange Commission, including our Annual Report on Form 10-K for the year ended December 31, 2022, as well as subsequent reports on Form 10-Q or Form 8-K. You are cautioned not to place undue reliance on forward-looking statements, which speak only as of the date of this communication. Except as required by law, we are not obligated to, and do not undertake to, publicly release any revisions to these forward-looking statements to reflect any events or circumstances after the date hereof or to reflect the occurrence of unanticipated events.

Use of Non-GAAP Financial Measures

This communication contains certain financial information determined by methods other than in accordance with U.S. Generally Accepted Accounting Principles (GAAP), including (1) Non-GAAP diluted earnings per share (net earnings or loss, as adjusted for special items (as defined below), net of taxes, divided by the number of shares of our common stock on a fully diluted basis), (2) Adjusted EBITDA (net earnings before interest, taxes, stock-based compensation, depreciation and amortization, as adjusted for special items) on a consolidated and segment basis, (3) Free Cash Flow (net cash provided by operating activities less capital expenditures), (4) Adjusted EBITDA margin on a consolidated and segment basis, and (5) net debt to Adjusted EBITDA ratio. "Special items" refers to certain gains and charges we view as extraordinary, unusual, non-recurring in nature or which we believe do not reflect our core business activities. For the periods presented herein, these special items are described in the quantitative reconciliation tables included in the appendix of this presentation. Because of the inherent uncertainty related to the special items, management does not believe it is able to provide a meaningful forecast of the comparable GAAP measures or reconciliation to any forecasted GAAP measure without unreasonable effort.

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We believe these non-GAAP financial measures also provide supplemental information that is useful to investors, analysts and other external users of our consolidated financial statements in understanding our financial results and evaluating our performance and liquidity from period to period. However, non-GAAP financial measures have inherent limitations and are not substitutes for or superior to GAAP financial measures, and they should be read together with our consolidated financial statements prepared in accordance with GAAP. Further, because non-GAAP financial measures are not standardized, it may not be possible to compare such measures to the non-GAAP financial measures presented by other companies, even if they have the same or similar names.

Note that all sources in this presentation are from Company reports and Company estimates unless otherwise noted.

Q2 Financial Results

- Consolidated revenues of \$979.2 million, -8.6% y/y
- Adjusted EBITDA¹ of \$130.6 million, +1.3% y/y with the impact of lower operating expenses and lower losses for the Acima business more than offsetting lower revenues, compared to the prior year period
- Non-GAAP Diluted EPS¹ of \$1.11, compared to \$1.15 in the prior year period
- Cash flow from operations of \$36.5 million and free cash flow¹ of \$24.7 million, compared to \$81.8 million and \$67.3 million in the prior year
- Year-to-date cash flow from operations of \$142.0 million and year-to-date free cash flow¹ of \$120.6 million

¹ Non-GAAP financial measure. Refer to explanations and reconciliations elsewhere in this presentation

Q2 Trends & Developments

- Robust margins in both major segments due to customer payment behavior, disciplined underwriting execution and expense management
- Demand continues to be a headwind as consumers remain cautious in an uncertain macro environment
 - Lower applications, especially in furniture category
 - Acima GMV y/y comp better than internal forecast due to shift in product category
- Announced strategic partnership with Genesis Financial Solutions to offer consumers and merchants access to traditional financing solutions (general purpose credit cards and retail loans)
 - In line with Upbound's strategy to extend its solutions platform beyond leasing solutions
- Hosted the first investor/analyst day event as Upbound Group, Inc.

Rent-A-Center

- Q2 2023 ending lease portfolio value of \$139.3M, -4.7% y/y with a decrease in deliveries partially offset by fewer returns and higher average ticket
- Segment revenues -4.9% y/y primarily due to a smaller lease portfolio compared to the prior year period
- Skip / Stolen Losses 4.5% of revenue for Q2 2023, up by 30 bps y/y primarily due to pressure on customer discretionary income
 - Improved sequentially by 30 bps from Q1 2023
- Adjusted EBITDA¹ margin of 17.9%, down approximately 330 bps y/y, primarily due to the deleveraging effect of lower revenue with a fixed cost base
 - Improved sequentially by 270 bps

¹ Non-GAAP financial measure. Refer to explanations and reconciliations elsewhere in this presentation.
² The Company defines Gross Merchandise Volume as the retail value in U.S. dollars of merchandise acquired by the Company that is leased to customers through a transaction that occurs within a defined period, net of cancellations.

Acima

- GMV² -5.8% y/y due to lower customer purchase volumes at merchant partner retail locations, improved sequentially from -12.6% in Q1
- Segment revenues -12.4% y/y with decreases in both rentals and fees revenue and merchandise sales revenue due to a lower lease portfolio value and fewer customers electing early payout options
- Skip / Stolen Losses 8.9% of revenue for Q2 2023, down by 270 bps y/y due to improvements in underwriting and account management over the past year
 - Skip/stolen losses for just the virtual business were 7.7% in second quarter of 2023, which is within the 6% - 8% long-term target range
- Adjusted EBITDA¹ margin of 16.8%, up 680 bps y/y primarily due to higher gross margins from fewer customers electing the earliest payout option and lower loss rates

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Invest in Our Platform

Improve our core business, while creating a foundation for sustained future growth



Expand Offerings and Financial Access

Add new products that create more financial access that benefit consumers and retailers



Optimize Offerings

Provide consumers a personalized journey through the Upbound platform to generate the highest lifetime value. Enable our partners to access our customer base to grow sales



Grow Customers

Convert more customers & attract new prospects



Increase Customer Lifetime Value

Provide additional value & retain more customers



Improve Operational Efficiency

Increase productivity, while progressing underwriting capabilities



Grow Retailer Base

Enhance our network of retailers and create innovative ways to shop



Increase Lifetime Value

Increase the lifetime value of customers and retailers



Improve Profitability

Continuously improve our operations in order to deliver value for customers, retailers, and shareholders

Q2 2023 Financial Results

- Revenue: \$979.2 million, -8.6% y/y
- Adjusted EBITDA¹: \$130.6 million, up \$1.7 million y/y
- Adjusted EBITDA¹ margin: 13.3%, up 130 bps y/y
- Non-GAAP Diluted EPS¹: \$1.11 compared to \$1.15 in Q2 2022
- Free cash flow¹: \$24.7 million compared to \$67.3 million in Q2 2022
- Cash dividend of \$0.34 per share

¹ Non-GAAP financial measure. Refer to explanations and reconciliations elsewhere in this presentation.

\$'s millions, except percentages and EPS	Q2 2023	
	Actual	% of Total Revenue
Rent-A-Center	\$466.2	47.6%
Acima	\$464.4	47.4%
Franchising	\$30.1	3.1%
Mexico	\$18.5	1.9%
Total Revenue	\$979.2	100.0%
		Adj. EBITDA¹ Margin
Rent-A-Center	\$83.5	17.9%
Acima	\$77.8	16.8%
Franchising	\$5.0	16.6%
Mexico	\$1.6	8.6%
Corporate	(\$43.4)	N/A
Addback: Stock Based Compensation	\$6.1	
Adjusted EBITDA¹	\$130.6	13.3%
Non-GAAP Diluted EPS¹	\$1.11	
Free Cash Flow¹	\$24.7	

Financial Results

- Revenue of \$466.2 million, -4.9% y/y due to a lower lease portfolio value and fewer customers electing early payouts. Same store sales were also -4.9%, which improved 175 bps from Q1 2023
- E-commerce was approximately 26% of revenue, compared to approximately 23% in Q2 2022
- Skip / Stolen Losses 4.5% of revenue, 30 bps higher y/y, due to continued pressure on customer discretionary income and savings. Loss rate improved 30 bps sequentially from Q1 2023
- Adjusted EBITDA¹ margin was 17.9%, down approximately 330 bps y/y due to the impact of lower revenues on a relatively high mix of fixed costs. Improved 270 bps sequentially from Q1 2023

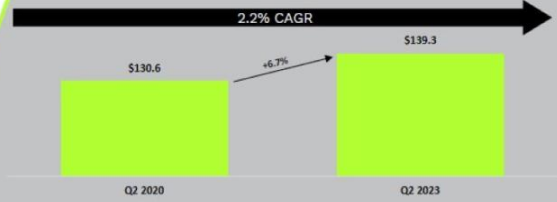
Note: Same store sales methodology - Same store sales generally represents revenue earned in stores that were operated by us for 12 months or more and are reported on a constant currency basis as a percentage of total revenue earned in stores of the segment during the indicated period. The Company excludes from the same store sales base any store that receives a certain level of customer accounts from closed stores or acquisitions. The receiving store will be eligible for inclusion in the same store sales base in the 20th full month following account transfer.

¹ Non-GAAP financial measure. Refer to explanations and reconciliations elsewhere in this presentation.

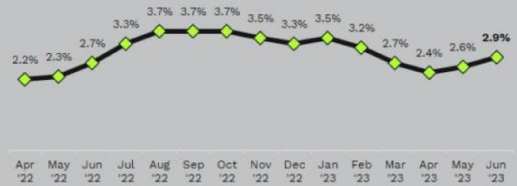
² Defined as the average accounts 30+ days past due as a percentage of total open leases.

³ Portfolio value and Past Due share exclude franchise and some Choice branded stores.

Rent-A-Center Qtr. End Portfolio Value (\$M)³



Rent-A-Center Past Due Rates^{2,3} Trend



Financial Results

- GMV -5.8% y/y, due to a lower number of lease applications driven by weaker customer traffic at merchant partner locations and disciplined underwriting. Improved sequentially from -12.6% in Q1 2023
- Q2 revenues of \$464.4 million, -12.4% y/y, primarily due to a lower portfolio value that yielded less rental and fees revenues
- Skip / Stolen Losses 8.9% of revenue, down 270 bps y/y, due to underwriting improvements made in early 2022
- Adjusted EBITDA¹ margin of 16.8% up 680 bps y/y, due to lower loss rates and lower early payouts increasing yields

¹ Non-GAAP financial measure. Refer to explanations and reconciliations elsewhere in this presentation.
² Defined as the average accounts 60+ days past due as a percentage of total open leases.

Acima Loss Rate & First Payment Miss Rate Trend



Acima Past Due Rates² Trend



60+ past due rates exclude exited businesses

Full Year 2023 Guidance

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Revised outlook increases Adjusted EBITDA, Non-GAAP Diluted EPS and free cash flow

Consolidated ¹	Third Quarter 2023 Guidance (8/3/23)		Revised Full Year 2023 Guidance (8/3/23)		Previous Full Year 2023 Guidance (5/4/23)	
	Low	High	Low	High	Low	High
	Revenues (\$bn)	\$0.95	\$0.98	\$3.9	\$4.0	\$3.8
Adjusted EBITDA Excluding Stock Based Compensation (\$millions)²	\$100	\$110	\$440	\$465	\$395	\$435
Non-GAAP Diluted EPS²	\$0.70	\$0.80	\$3.25	\$3.55	\$2.70	\$3.20
Free Cash Flow (\$millions)^{2, 3}	N/A		\$230	\$260	\$200	\$235

Note: Adjusted EBITDA guidance excludes stock-based compensation of approximately \$26 million for full year 2023

¹ Includes Rent-A-Center, Acima, Mexico, Franchise and Corporate segments.
² Adjusted EBITDA, non-GAAP diluted earnings per share and free cash flow are non-GAAP measures. Because of the inherent uncertainty related to items excluded from these non-GAAP financial measures, management does not believe it is able to provide a meaningful forecast of the comparable GAAP measure or reconciliation to any forecasted GAAP measure without unreasonable effort.
³ Free Cash Flow defined as net cash provided by operating activities less capital expenditures.

Capital Allocation

- Quarterly dividend of \$0.34 per share or annualized dividend of \$1.36 per share
- Net leverage decreased to 2.5x at the end of Q2 2023 from 2.6x at the end of Q1 2023. Gross debt of \$1.3 billion decreased \$92 million from the first quarter of 2023
- ABL revolver fully undrawn (excluding letters of credit)
- Long-term target leverage ratio remains at 1.5x
- Evaluate share repurchases on an opportunistic basis with guidance from the board

Balance Sheet & Liquidity

(\$'s millions)	Q2 2023
Liquidity	\$564.1
Cash (unrestricted)	\$77.0
Revolving Credit Availability	\$487.1
Total Debt	\$1,265.0
Leverage Ratio (LTM)	2.5x
Interest Coverage Ratio (LTM)	3.8x
Dividend Payout Ratio (LTM)	36.2%

Strong Q2 and first half of the year results

- Topline trends in line with expectations; Adj. EBITDA and Adj. EPS above expectations on better Acima margins
- Fewer customers elected earlier payout options, which increased gross profit
- Disciplined underwriting approach resulted in improvement in overall risk metrics, especially at Rent-A-Center
- Robust cash flow generation allowed for debt pay down of \$92mm in the quarter

Macro-economic environment remains uncertain

- (-) Price levels remain high, (-) Discretionary Income, (+) Strong employment
- Durable goods demand pulled forward with 2020 – 2021 stimulus programs continues to be a headwind
- Conditions are disproportionately affecting less affluent households: lower discretionary income and higher costs

Cautiously optimistic outlook for 2nd Half of 2023

- (+) Raised full year 2023 guidance for Adj. EBITDA and Adj. EPS for the second time this year
- (+) Continue to see signs of “trade-down”, which should provide counter-cyclical benefits in a weaker economy
- (-) Risk metrics remain elevated compared to pre-pandemic levels

Underlying fundamentals remain compelling

- Disciplined underwriting approach and execution has demonstrated our ability to identify and reduce risk
- Our company has outperformed in past economic and credit downturns
- Strong profitability and cash flows support a healthy balance sheet
- Significant growth potential over the long term within existing and new channels

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Appendix

Reconciliation of Net (Loss) Earnings to Net Earnings Excluding Special Items and Non-GAAP Diluted Earnings Per Share

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Three Months Ended June 30, 2023

<i>(In thousands)</i>	Gross Profit	Operating Profit	Earnings Before Income Tax	Tax Expense	Net (Loss) Earnings	Diluted Earnings per Share
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Reconciliation of Net (Loss) Earnings to Net Earnings Excluding Special Items and Non-GAAP Diluted Earnings Per Share

upbound

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Store closure costs	—	326	326	28	298	—
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Other	—	78	78	7	71	—
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⁽¹⁾ Includes amortization of approximately \$14.3 million related to the total fair value of acquired intangible assets and incremental depreciation of approximately \$4.0 million.

Reconciliation of Operating Profit (Loss) to Adjusted EBITDA (Consolidated and by Segment)

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Three Months Ended June 30, 2023

<i>(In thousands)</i>	Rent-A-Center	Acima	Mexico	Franchising	Corporate	Consolidated
GAAP Operating Profit	\$ 78,914	\$ 63,109	\$ 1,298	\$ 4,979	\$ (64,269)	\$ 84,031
Plus: Amortization, Depreciation	4,573	416	293	36	7,279	12,597
Plus: Stock-based compensation	—	—	—	—	6,148	6,148
Plus: Special Items						
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upbound

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⁽¹⁾ Includes amortization of approximately \$14.3 million related to the total fair value of acquired intangible assets and incremental depreciation of approximately \$4.0 million.

Reconciliation of Net Cash Provided by Operating Activities to Free Cash Flow

<i>(In thousands)</i>	<u>Three Months Ended June 30,</u>		<u>Six Months Ended June 30,</u>	
	2023	2022	2023	2022
Net cash provided by operating activities	\$ 36,543	\$ 81,830	\$ 141,960	\$ 287,121
Purchase of property assets	(11,860)	(14,492)	(21,394)	(30,895)
Free cash flow	\$ 24,683	\$ 67,338	\$ 120,566	\$ 256,226

Three Months Ending June 30, 2022						
(in millions)	Rent-A-Center	Acima	Mexico	Franchise	Corporate	Consolidated
Revenue						
Rentals and fees	\$ 436.4	\$ 405.2	\$ 15.7	\$ -	\$ -	\$ 857.3
Merchandise sales	35.0	124.9	0.9	-	-	160.8
Installment sales	18.5	-	-	-	-	18.5
Other store revenue	0.4	0.1	-	0.6	-	1.1
Franchise merchandising sales	-	-	-	26.5	-	26.5
Franchise and royalty fees	-	-	-	7.1	-	7.1
Total Revenue	\$ 490.3	\$ 530.2	\$ 16.6	\$ 34.2	\$ -	\$ 1,071.3

Three Months Ending June 30, 2022						
(in millions)	Rent-A-Center	Acima	Mexico	Franchise	Corporate	Consolidated
Cost of Sales						
Cost of rentals and fees	\$ 110.1	\$ 205.7	\$ 4.2	\$ -	\$ -	\$ 320.0
Cost of merchandise sold	25.7	159.4	0.6	-	-	185.7
Cost of installment sales	6.4	-	-	-	-	6.4
Cost of franchise merchandise sold	-	-	-	26.6	-	26.6
Total Cost of Sales	\$ 142.2	\$ 365.1	\$ 4.8	\$ 26.6	\$ -	\$ 538.7

Three Months Ending June 30, 2022						
(in millions)	Rent-A-Center	Acima	Mexico	Franchise	Corporate	Consolidated
Operating Expenses						
Labor expense	\$ 129.2	\$ 30.9	\$ 3.8	\$ -	\$ -	\$ 163.9
Other store expenses	112.6	80.8	4.4	1.3	-	199.1
General and administrative expenses	2.1	0.4	1.5	1.0	39.9	44.9
Depreciation, amortization and write-down of intangibles	4.6	0.5	0.2	-	7.6	12.9
Other charges	0.3	16.7	-	-	36.7	53.7
Total operating expenses	\$ 248.8	\$ 129.3	\$ 9.9	\$ 2.3	\$ 84.2	\$ 474.5

Three Months Ending June 30, 2022						
(in millions)	Rent-A-Center	Acima	Mexico	Franchise	Corporate	Consolidated
Capital expenditures	\$ 6.8	\$ 0.1	\$ 0.3	\$ -	\$ 7.3	\$ 14.5

Three Months Ending June 30, 2023						
(in millions)	Rent-A-Center	Acima	Mexico	Franchise	Corporate	Consolidated
Revenue						
Rentals and fees	\$ 421.6	\$ 368.6	\$ 17.4	\$ -	\$ -	\$ 807.6
Merchandise sales	28.3	95.5	0.9	-	-	124.7
Installment sales	15.9	-	-	-	-	15.9
Other store revenue	0.4	0.3	0.2	0.6	-	1.5
Franchise merchandising sales	-	-	-	22.9	-	22.9
Franchise and royalty fees	-	-	-	6.6	-	6.6
Total Revenue	\$ 466.2	\$ 464.4	\$ 18.5	\$ 30.1	\$ -	\$ 979.2

Three Months Ending June 30, 2023						
(in millions)	Rent-A-Center	Acima	Mexico	Franchise	Corporate	Consolidated
Cost of Sales						
Cost of rentals and fees	\$ 109.1	\$ 177.8	\$ 4.8	\$ -	\$ -	\$ 291.7
Cost of merchandise sold	25.3	126.8	0.6	-	-	152.7
Cost of installment sales	5.6	-	-	-	-	5.6
Cost of franchise merchandise sold	-	-	-	22.9	-	22.9
Total Cost of Sales	\$ 140.0	\$ 304.6	\$ 5.4	\$ 22.9	\$ -	\$ 472.9

Three Months Ending June 30, 2023						
(in millions)	Rent-A-Center	Acima	Mexico	Franchise	Corporate	Consolidated
Operating Expenses						
Labor expense	\$ 122.2	\$ 25.4	\$ 4.3	\$ -	\$ -	\$ 151.9
Other store expenses	117.8	56.3	5.8	1.2	-	181.1
General and administrative expenses	2.6	0.2	1.4	1.1	43.5	48.8
Depreciation, amortization and write-down of intangibles	4.6	0.4	0.3	-	7.3	12.6
Other charges	-	14.3	-	-	33.5	27.8
Total operating expenses	\$ 247.2	\$ 96.6	\$ 11.8	\$ 2.3	\$ 64.3	\$ 422.2

Three Months Ending June 30, 2023						
(in millions)	Rent-A-Center	Acima	Mexico	Franchise	Corporate	Consolidated
Capital expenditures	\$ 2.8	\$ -	\$ 0.7	\$ -	\$ 8.4	\$ 11.9

Supplemental Segment Performance Details – Non-GAAP

upbound

(in millions)	Three Months Ending June 30, 2022					
	Rent-A-Center	Acima	Mexico	Franchise	Corporate	Consolidated
Revenue						
Rentals and fees	\$ 436.4	\$ 405.2	\$ 15.7	\$ -	\$ -	\$ 857.3
Merchandise sales	35.0	124.9	0.9	-	-	160.8
Installment sales	18.5	-	-	-	-	18.5
Other store revenue	0.4	0.1	-	0.6	-	1.1
Franchise merchandising sales	-	-	-	26.5	-	26.5
Franchise and royalty fees	-	-	-	7.1	-	7.1
Total Revenue	\$ 490.3	\$ 530.2	\$ 16.6	\$ 34.2	\$ -	\$ 1,071.3

(in millions)	Three Months Ending June 30, 2022					
	Rent-A-Center	Acima	Mexico	Franchise	Corporate	Consolidated
Cost of Sales						
Cost of rentals and fees	\$ 110.1	\$ 205.7	\$ 4.2	\$ -	\$ -	\$ 320.0
Cost of merchandise sold	25.7	159.4	0.6	-	-	185.7
Cost of installment sales	6.4	-	-	-	-	6.4
Cost of franchise merchandise sold	-	-	-	26.6	-	26.6
Total Cost of Sales	\$ 142.2	\$ 365.1	\$ 4.8	\$ 26.6	\$ -	\$ 538.7

(in millions)	Three Months Ending June 30, 2022					
	Rent-A-Center	Acima	Mexico	Franchise	Corporate	Consolidated
Operating Expenses						
Labor expense	\$ 129.2	\$ 30.9	\$ 3.8	\$ -	\$ -	\$ 163.9
Other store expenses	112.6	80.8	4.4	1.3	-	199.1
General and administrative expenses	2.1	0.4	1.5	1.0	39.9	44.9
Depreciation, amortization and write-down of intangibles	4.6	0.5	0.2	-	7.6	12.9
Total operating expenses	\$ 248.5	\$ 112.6	\$ 9.9	\$ 2.3	\$ 47.5	\$ 420.8

(in millions)	Three Months Ending June 30, 2022					
	Rent-A-Center	Acima	Mexico	Franchise	Corporate	Consolidated
Capital expenditures	\$ 6.8	\$ 0.1	\$ 0.3	\$ -	\$ 7.3	\$ 14.5

(in millions)	Three Months Ending June 30, 2023					
	Rent-A-Center	Acima	Mexico	Franchise	Corporate	Consolidated
Revenue						
Rentals and fees	\$ 421.6	\$ 368.6	\$ 17.4	\$ -	\$ -	\$ 807.6
Merchandise sales	28.3	99.5	0.9	-	-	128.7
Installment sales	15.9	-	-	-	-	15.9
Other store revenue	0.4	0.3	0.2	0.6	-	1.5
Franchise merchandising sales	-	-	-	22.9	-	22.9
Franchise and royalty fees	-	-	-	6.6	-	6.6
Total Revenue	\$ 466.2	\$ 464.4	\$ 18.5	\$ 30.1	\$ -	\$ 979.2

(in millions)	Three Months Ending June 30, 2023					
	Rent-A-Center	Acima	Mexico	Franchise	Corporate	Consolidated
Cost of Sales						
Cost of rentals and fees	\$ 109.1	\$ 177.8	\$ 4.8	\$ -	\$ -	\$ 291.7
Cost of merchandise sold	25.3	126.8	0.6	-	-	152.7
Cost of installment sales	5.6	-	-	-	-	5.6
Cost of franchise merchandise sold	-	-	-	22.9	-	22.9
Total Cost of Sales	\$ 140.0	\$ 304.6	\$ 5.4	\$ 22.9	\$ -	\$ 472.9

(in millions)	Three Months Ending June 30, 2023					
	Rent-A-Center	Acima	Mexico	Franchise	Corporate	Consolidated
Operating Expenses						
Labor expense	\$ 122.2	\$ 25.4	\$ 4.3	\$ -	\$ -	\$ 151.9
Other store expenses	117.8	56.3	5.8	1.2	-	181.1
General and administrative expenses	2.6	0.2	1.4	1.1	43.5	48.8
Depreciation, amortization and write-down of intangibles	4.6	0.4	0.3	-	7.3	12.6
Total operating expenses	\$ 247.2	\$ 82.3	\$ 11.8	\$ 2.3	\$ 50.8	\$ 394.4

(in millions)	Three Months Ending June 30, 2023					
	Rent-A-Center	Acima	Mexico	Franchise	Corporate	Consolidated
Capital expenditures	\$ 2.8	\$ -	\$ 0.7	\$ -	\$ 8.4	\$ 11.9

