INVESTOR PRESENTATION

FIRST QUARTER 2014

Safe Harbor

This presentation contains forward-looking statements that involve risks and uncertainties. Such forward-looking statements generally can be identified by the use of forward-looking terminology such as "may," "will," "expect," "intend," "could," "estimate," "should," "anticipate," or "believe," or the negative thereof or variations thereon or similar terminology. The Company believes that the expectations reflected in such forward-looking statements are accurate. However, there can be no assurance that such expectations will occur. The Company's actual future performance could differ materially from such statements. Factors that could cause or contribute to such differences include, but are not limited to: the general strength of the economy and other economic conditions affecting consumer preferences and spending; economic pressures, such as high fuel costs, affecting the disposable income available to the Company's current and potential customers; changes in the unemployment rate; difficulties encountered in improving the financial performance of the Core U.S. segment or in executing the Company's growth initiatives; the Company's ability to develop and successfully implement virtual or electronic commerce capabilities; our ability to retain the revenue from customer accounts merged into another store location as a result of the store consolidation plan; uncertainties regarding additional costs and expenses that could be incurred in connection with the store consolidation plan; the Company's ability to execute and the effectiveness of the store consolidation; rapid inflation or deflation in prices of the Company's products; the Company's available cash flow; the Company's ability to identify and successfully market products and services that appeal to its customer demographic; consumer preferences and perceptions of the Company's brand; uncertainties regarding the ability to open new locations; the Company's ability to acquire additional stores or customer accounts on favorable terms; the Company's ability to control costs and increase profitability; the Company's ability to enhance the performance of acquired stores; the Company's ability to retain the revenue associated with acquired customer accounts; the Company's ability to enter into new and collect on its rental or lease purchase agreements; the passage of legislation adversely affecting the rent-to-own industry; the Company's compliance with applicable statutes or regulations governing its transactions; changes in interest rates; adverse changes in the economic conditions of the industries, countries or markets that the Company serves; information technology and data security costs; our ability to protect the integrity and security of individually identifiable data of our customers and employee; the impact of any breaches in data security or other disturbances to our information technology and other networks; changes in the Company's stock price, the number of shares of common stock that it may or may not repurchase, and future dividends, if any; changes in estimates relating to self-insurance liabilities and income tax and litigation reserves; changes in the Company's effective tax rate; fluctuations in foreign currency exchange rates; the Company's ability to maintain an effective system of internal controls; the resolution of the Company's litigation; and the other risks detailed from time to time in the Company's SEC reports, including but not limited to, its annual report on Form 10-K for the year ended December 31, 2013, and its quarterly report on Form 10-Q for the quarter ended March 31, 2014. You are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date of this press release. Except as required by law, the Company is not obligated to publicly release any revisions to these forward-looking statements to reflect the events or circumstances after the date of this press release or to reflect the occurrence of unanticipated events

Rent-A-Center today is…

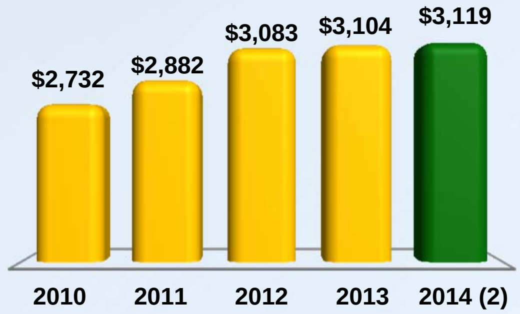
- The market leader in a growing industry with compelling fundamentals
- Focused on providing affordable, high-quality products to our customers which improve their standard of living
- Advantaged business model that delivers superior profitability
- Refining our capabilities to enable a better customer experience in the Core business
- Executing on a set of significant growth initiatives within the Acceptance Now and International businesses
- A proven track record of returning capital to shareholders
- Led by a seasoned management team with deep rent-to-own experience

Rent-A-Center snapshot

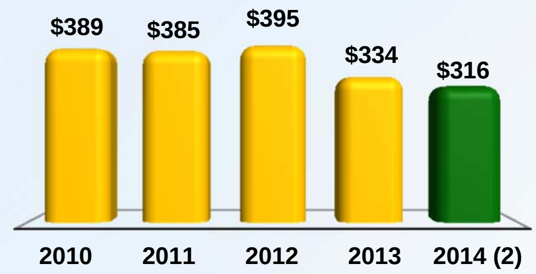
Rent-A-Center overview

- **Rent-A-Center (NASDAQ: RCII) is the <u>Largest</u> rent-to-own ("RTO") operator in the U.S**.
  - 47% Market share based on North American store count [1]
  - 4,703 locations across the US, Mexico, Canada and Puerto Rico
    - 2,997 Core U.S. locations
    - 1,355 Kiosks at destination retailers
    - 178 Franchised stores
    - 173 locations in Mexico
- Offers high quality, durable products such as major consumer electronics, appliances, computers, furniture and accessories
  - Flexible rental purchase agreements
  - Generally allows customers to obtain ownership at the conclusion of an agreed upon rental term

Revenue ($mm)

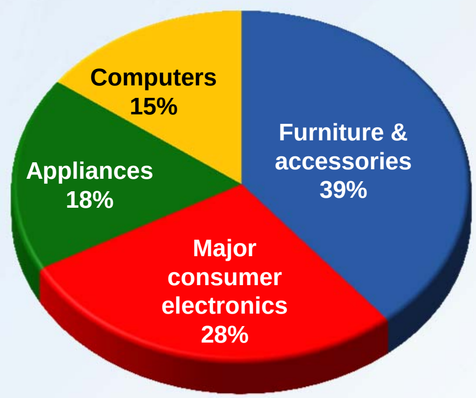


EBITDA ($mm)



Product mix (LTM) [3]

March 31, 2014



Key vendor relationships

1) APRO (Association of Progressive Rental Organizations) as of October 2013
2) LTM as of March 31, 2014
3) Includes Core U.S. and Acceptance Now stores only

The RTO industry offers attractive fundamentals…

Highly Fragmented Industry

~32% market share held by smaller competitors (1)

Rational Competitive Environment

- 2 large rational competitors
- Many mom & pops
- Traditional retail options

No Wal-Mart Type Threat

Rent-to-Own is very different from traditional retail

Low Supplier Dependence

No dependence on key brand suppliers

Attractive Industry Dynamics

Stable Customer Base, with Few Substitutes

72% repeat customers

Large Market (1)

- $8.5 billion market
- 4.8 million customers
- 10,000+ stores across North America

RTO agreements yield stable and recurring revenue streams

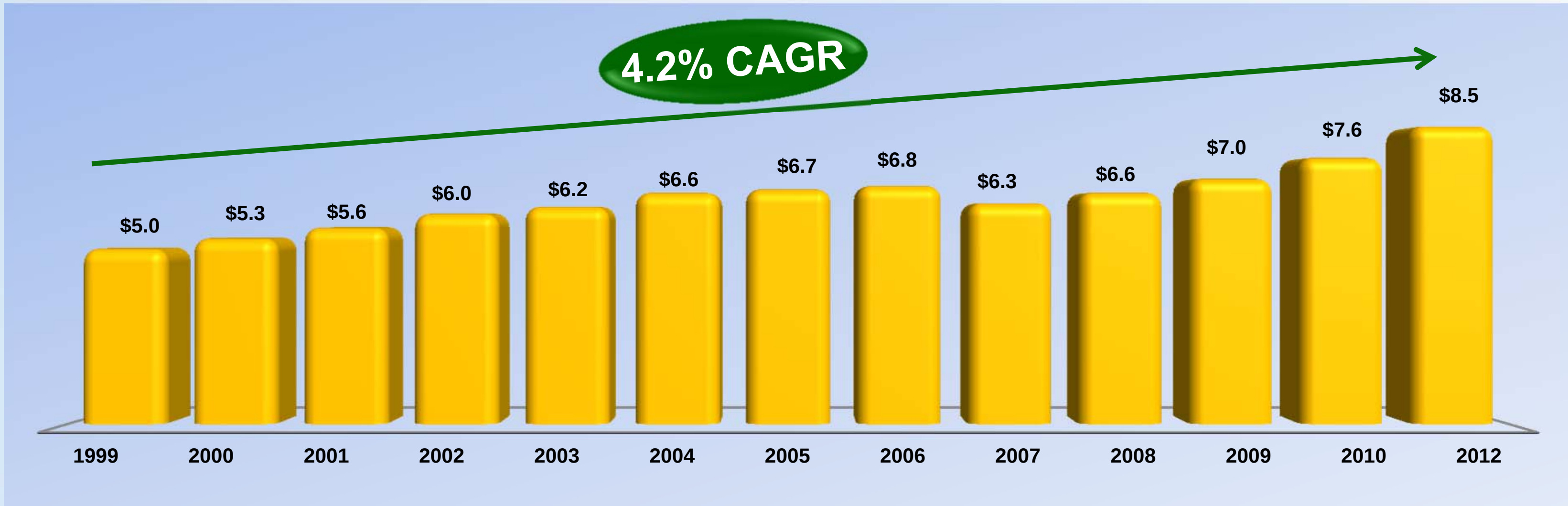
(1) APRO (Association of Progressive Rental Organizations) as October 2013

…including stable, robust market growth

Key industry facts

- $8.5 billion industry
- 10,000+ stores across the United States, Mexico and Canada
- Serves an estimated 4.8 million households
- RTO industry revenue increased by a 4.2% CAGR from 1999-2012
- National industry with established, constructive regulatory environment

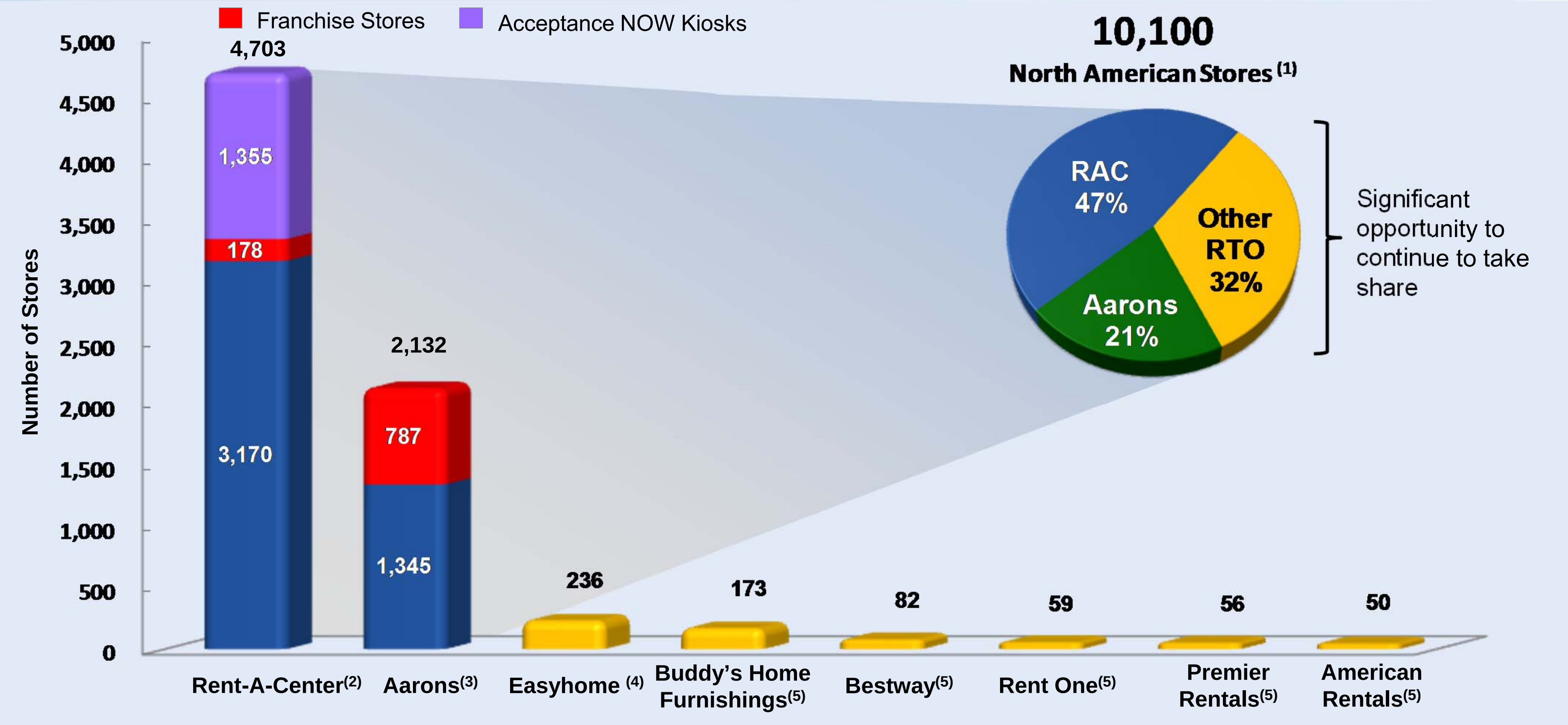
RTO industry revenue (billions)



(1) APRO (Association of Progressive Rental Organizations) as October 2013

Rent-A-Center is the market leader

Rent-A-Center's current store base is over 7x the #3-8 competitors combined…

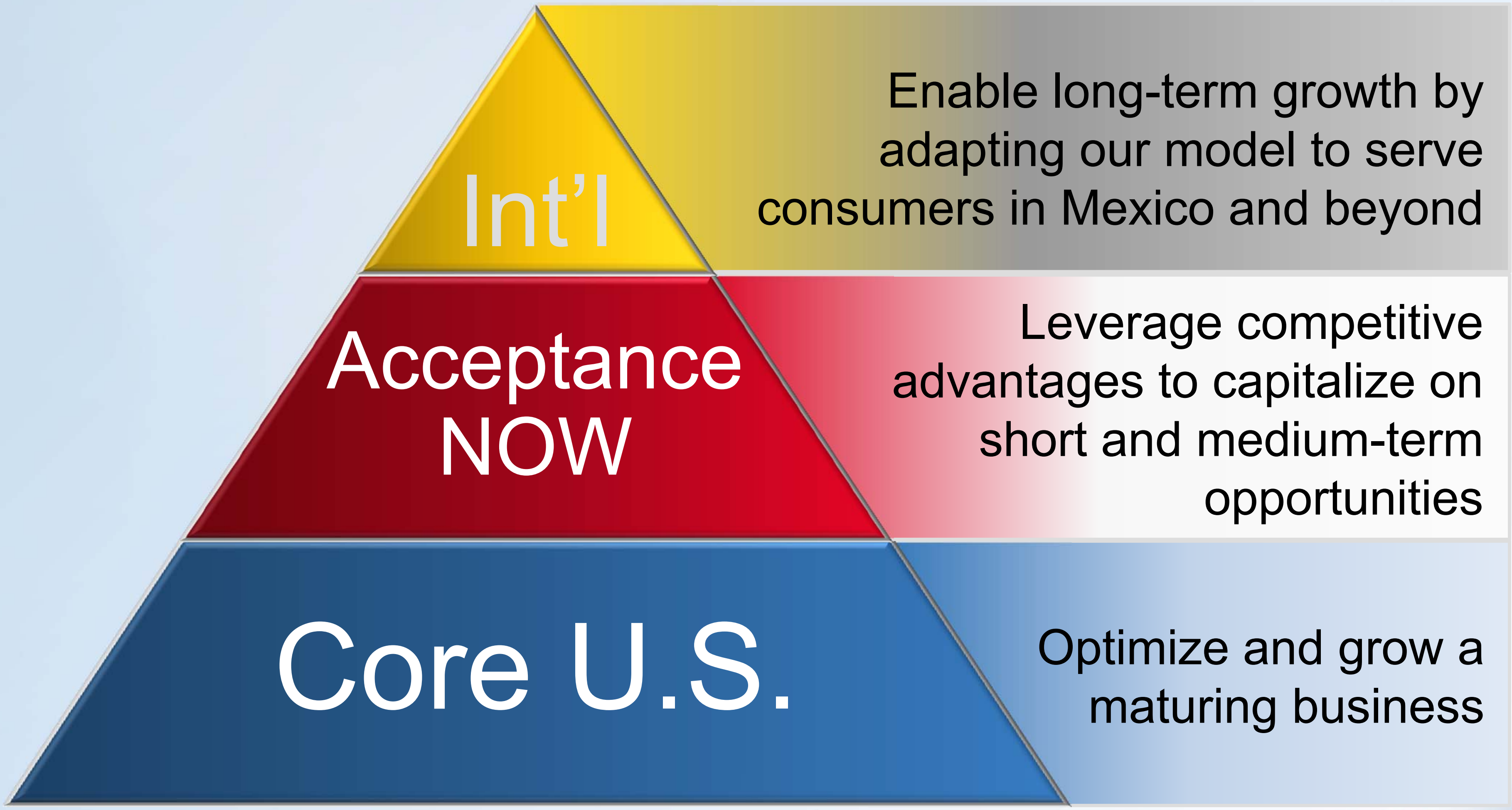


…giving us the scale to address an ever-expanding sub prime core customer base which makes up 34% of the U.S. population (6)

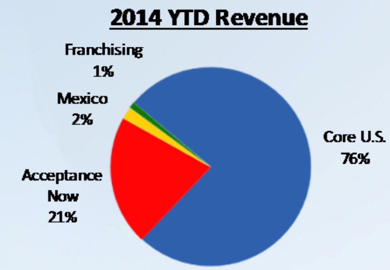
Notes:
(1) APRO (Association of Progressive Rental Organizations) as of October 2013
(2) Company data as of March 31, 2014
(3) Company press release as of April 25, 2014
(4) Company press release as of April 24, 2014
(5) AGG data as of March 31, 2014
(6) FICO, October 2013; subprime defined as FICO score < 649

Strategic Priorities

Strategic priorities: Three-tiered strategy



Segment overview



Core U.S.	AcceptanceNOW	Mexico	Franchising

Segment Overview

Core U.S.

Domestic company-owned RTO operations:

- Offering high-quality products to consumers under flexible rental-purchase agreements
- 2,997 stores in the US, Canada, and Puerto Rico
- Largest segment with 76% of total Q1'14 revenues

AcceptanceNOW

RTO kiosks placed inside traditional retail stores:

- Alternative transaction for retail partners' customers who can't buy on credit
- 1,355 kiosks located within retail partners' locations
- Rapidly growing segment with 21% of total Q1'14 revenues

Mexico

Mexico company-owned RTO operations:

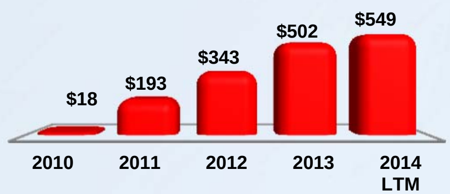
- 173 stores in Mexico
- Expanding into Mexico City and other Latin America countries
- Rapidly growing segment with 2% of total Q1'14 revenues

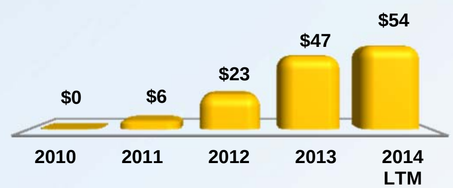
Franchising

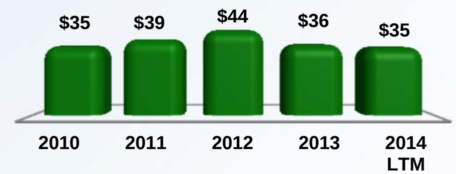
Franchisor of RTO stores:

- Sells merchandise to franchisors who in turn rent it out to public
- Earn royalties of approx. 2-6% of revenues
- 178 stores in U.S.
- 1% of total Q1'14 revenues

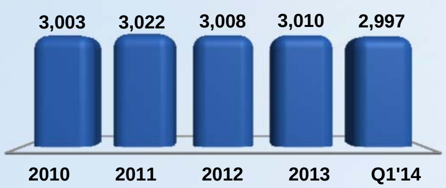
Revenues ($mm)

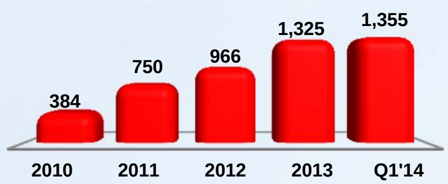


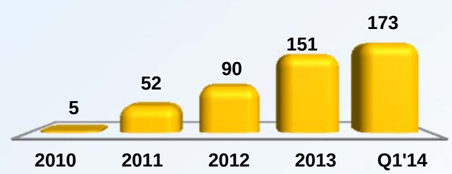




Locations







Brands

Get It Now!

home choice

Acceptance NOW

La mejor forma de comprar

Franchising International, Inc.

COLORTYME

RIMTYME

Core Overview

Business Imperatives

- **Develop a culture focused on quality sales**
  - Intend to increase ticket compared to Q4 2013
  - Expect number of agreements to be approximately flat versus 2013
- **Drive improvements in store operational excellence**
  - Reduce free time and price overrides
  - Increased focus on maximizing collections
- **Improve our operations talent**
  - Upgrade store coworker training through the utilization of the Center's of Excellence
  - Upgrade multi-unit leadership talent
- **Expect low single digit revenue decline, an improvement versus 2013**
- **Develop, support and ensure seamless execution on our critical success factors**

Optimize and grow a maturing Core U.S. Rent-to-Own business

Int'l
Acceptance NOW
Core U.S.

Customers

Differentiated Positioning

Meet Customers where they are

- Physical
- Online
  - Direct
  - Indirect

RAC E-Commerce

Get them exactly what they want

- Right product
- Right place
- Right price

Supply Chain Optimization
Pricing Strategy

Provide world-class service

- Talent
- Training

Acquire & develop the best talent in the industry

Acceptance NOW continues to expand our addressable market

Description

- **RAC Kiosks inside traditional retailers**
  - Customers turned down for credit are referred to Acceptance NOW
  - Retailers "save the sale" (~50% conversion rate)
  - Customers likely outside our traditional customer base
- Low initial investment as inventory is not purchased until the sale is made
- Grow customer base and increase market penetration
  - Same Store Sales (Q1'14) – 26.1%
  - 1,355 locations as of March 31, 2014
- Keep rate 70% to 80%
- Virtual kiosks introduced in April 2014

Capturing a new customer base

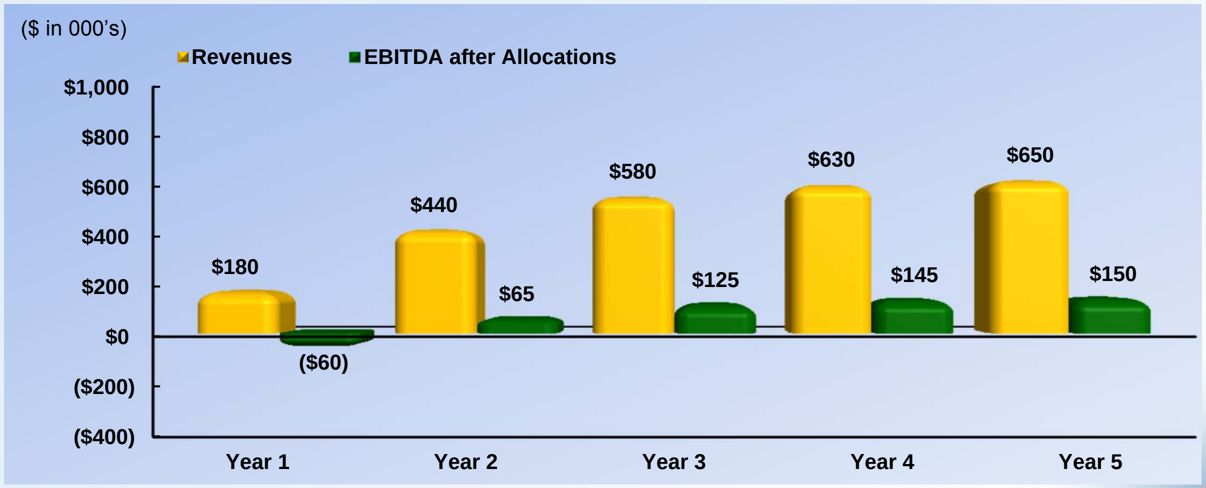
Credit scores:	< 520	521–580	> 581
RTO	50%	27%	23%
Acceptance NOW	41%	29%	30%

(1) Random sample of 1,000 RTO & 1,000 Acceptance NOW customer's credit scores provided by TransUnion

Illustrative new store economics summary

New Store Economics

- Year 1 Investment of $350K (80% for inventory)
- Profitable within ~7 months
- Break even within year 2
- IRR of ~85% (~50% after allocations)



Despite growth to date, Acceptance NOW remains relatively under penetrated

Mexico represents significant, untapped growth

Mexico

- 111 million total population with over 50% falling into our core customer demographic
- Potential market of 1,000 stores
- Opened 22 new stores in Q1'14
- Expect to open 30 new stores in 2014

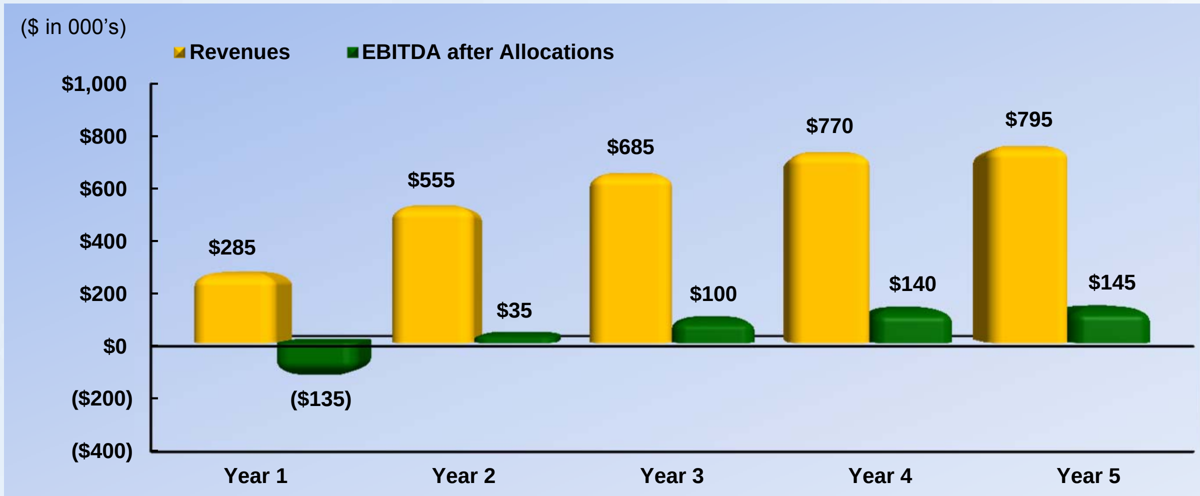
Highlights

- Mexico stores achieved four-wall breakeven for the first time in December 2013
- $1 billion revenue opportunity
- Same Store Sales
  - Q1 2014 – 20.3%
- Opened 12 locations in Mexico City in Q1'14

Illustrative new store economics summary

New Store Economics

- Year 1 Investment of $610K (50% for inventory)
- Profitable within ~12 months
- Break even within year 3
- IRR of ~45% (~30% after allocations)



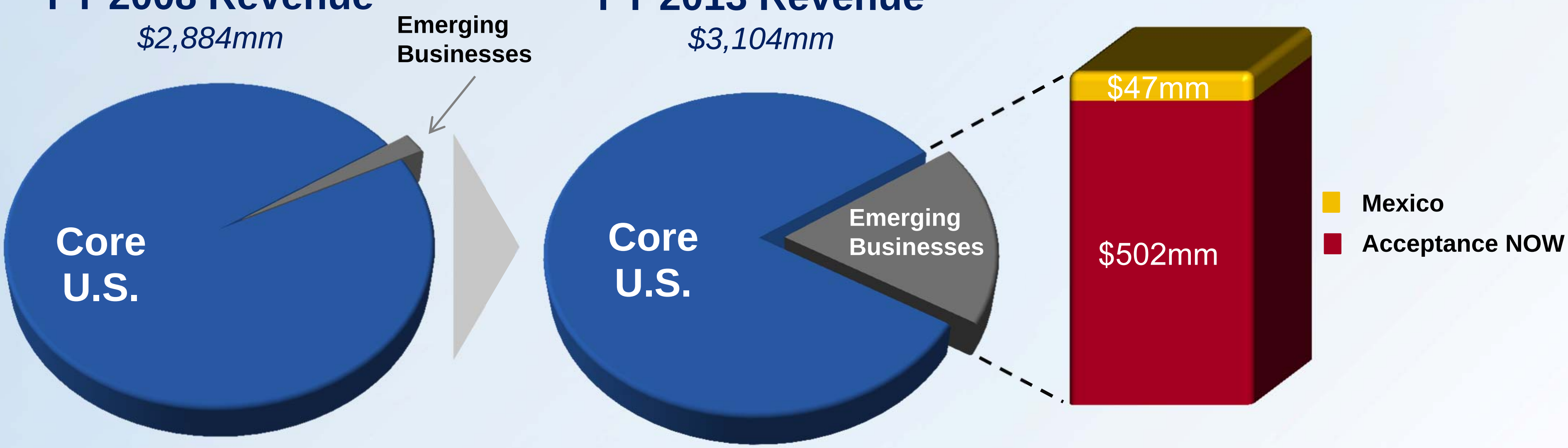
We are assessing markets across the world for additional international growth

Our growth initiatives will drive our performance

Our growth initiatives are meaningful contributors today…

FY 2008 Revenue
$2,884mm

FY 2013 Revenue
$3,104mm



…and well positioned for sustained, profitable growth in the future

Acceptance NOW

- ✓ Virtual kiosks
- ✓ Expanded footprint
- ✓ Improved sales conversion

- ✓ Ability to quadruple footprint
- ✓ Mexico City
- ✓ Platform for broader Latin America exposure

Financial Highlights

FY 2013 Rent-A-Center operating results

2013 Financial Metrics

($ in MM)	2013[1]	2012[1]	Δ YoY
Core US	$2,507	$2,655	*(5.6%)*
Acceptance NOW	502	343	*46.2%*
International	58	40	*45.3%*
Franchising	36	44	*(17.2%)*
Total Revenue	**$3,104**	**$3,083**	***0.7%***
Same Store Sales	**(2.0%)**	**1.4%**	***(343 bps)***
Core US	$1,810	$1,905	*(5.0%)*
Acceptance NOW	291	195	*49.4%*
International	42	28	*50.5%*
Franchising	7	7	*(3.4%)*
Total Gross Profit	**$2,149**	**$2,134**	***0.7%***
Gross Profit Margin	***69.2%***	***69.2%***	***+ 2 bps***
Core US	$206	$319	*(35.4%)*
Acceptance NOW	67	25	*163.7%*
International	(28)	(31)	*(8.0%)*
Franchising	2	2	*(20.3%)*
Operating Profit	**$246**	**$316**	***(22.0%)***
Operating Profit Margin	***7.9%***	***10.2%***	***(231 bps)***
EBITDA	**$334**	**$395**	***(15.4%)***
EBITDA Margin	***10.8%***	***12.8%***	***(205 bps)***
CapEx	**$108**	**$102**	***5.8%***

(1) Includes on-rent reserve adjustment

2013 Key Results

- Total revenues for the year increased ~ $21mm, or 0.7%
  - Revenue increase primarily driven by both the Acceptance NOW and International segments, partially offset by decreases in Core U.S. segment
  - Increased year-over-year number of rental agreements offset by a lower realized average revenue per agreement
- Same store sales decrease primarily attributable to the Core U.S. segment, primarily offset by increases in both the Acceptance NOW and International segments
- Although gross profit margins remained flat, gross profit dollars increased $15mm, or 0.7%
- Operating profit decreased approximately $70mm, or 22.2%, primarily due to the Core U.S. segment, partially offset by the Acceptance NOW segment
  - Unexpected operating expenses, including those related to health insurance, severance and on-rent merchandise reserves and losses also negatively impacted the year
- Opened an additional 411 Acceptance NOW kiosks in the U.S. and 63 rent-to-own stores in Mexico

Q1 2014 Rent-A-Center operating results

Q1 2014 Financial Metrics

($ in MM)	Q1'14	Q1'13[1]	ΔYoY
Core US	$635	$672	*(5.6%)*
Acceptance NOW	174	127	*37.0%*
Mexico	16	9	*67.2%*
Franchising	9	10	*(12.9%)*
Total Revenue	**$834**	**$819**	***1.8%***
Same Store Sales	**(0.8%)**	**(4.3%)**	***+ 350 bps***
Core US	$457	$475	*(3.9%)*
Acceptance NOW	93	67	*38.4%*
Mexico	11	7	*71.4%*
Franchising	2	2	*5.7%*
Total Gross Profit	**$563**	**$551**	***2.2%***
Gross Profit Margin	***67.5%***	***67.2%***	***+ 30 bps***
Core US	$44	$67	*(34.6%)*
Acceptance NOW	22	16	*37.9%*
Mexico	(6)	(5)	*(35.1%)*
Franchising	1	1	*(13.8%)*
Operating Profit	**$60**	**$79**	***(24.1%)***
Operating Profit Margin	***7.2%***	***9.6%***	***(240 bps)***
EBITDA	**$80**	**$98**	***(18.8%)***
EBITDA Margin	***9.6%***	***12.0%***	***(240 bps)***
CapEx	**$23**	**$20**	***17.7%***

(1) Includes on-rent reserve adjustment

Q1 2014 Key Results

- Total revenues for the year increased ~ $15mm, or 1.8%
  - Revenue increase primarily driven by both the Acceptance NOW and Mexico segments, partially offset by a decrease in Core U.S. segment
- Same store sales decrease primarily attributable to the Core U.S. segment, partially offset by increases in both the Acceptance NOW and Mexico segments
- While gross profit margins increased 30 bps, gross profit dollars increased $12mm, or 2.2%
- Operating profit decreased approximately $19mm, or 24.1%, primarily due to the Core U.S. segment, partially offset by the Acceptance NOW segment
- Opened an additional 60 Acceptance NOW kiosks in the U.S. and 22 rent-to-own stores in Mexico

Maintain a sound balance sheet as a result of our prudent approach to leverage

Q1 2014 Balance Sheet

($ in millions)	Q1 2014	% of Book Capital	Q1 2013	% of Book Capital
Cash	$81		$82	
Senior Credit Facilities	$325	14.5%	$341	16.0%
Senior Unsecured Notes	$550	24.6%	$300	14.1%
Total Debt	$875	39.1%	$641	30.1%
Shareholder's Equity	$1,362	60.9%	$1,488 [1]	69.9%
Total Capitalization	$2,237	100.0%	$2,129	100.0%
Net Debt/Total Capitalization		35.5%		26.3%

Q1'14 Consolidated Total Leverage Ratio 2.59x (per bank covenant, maximum leverage of 4.5x)

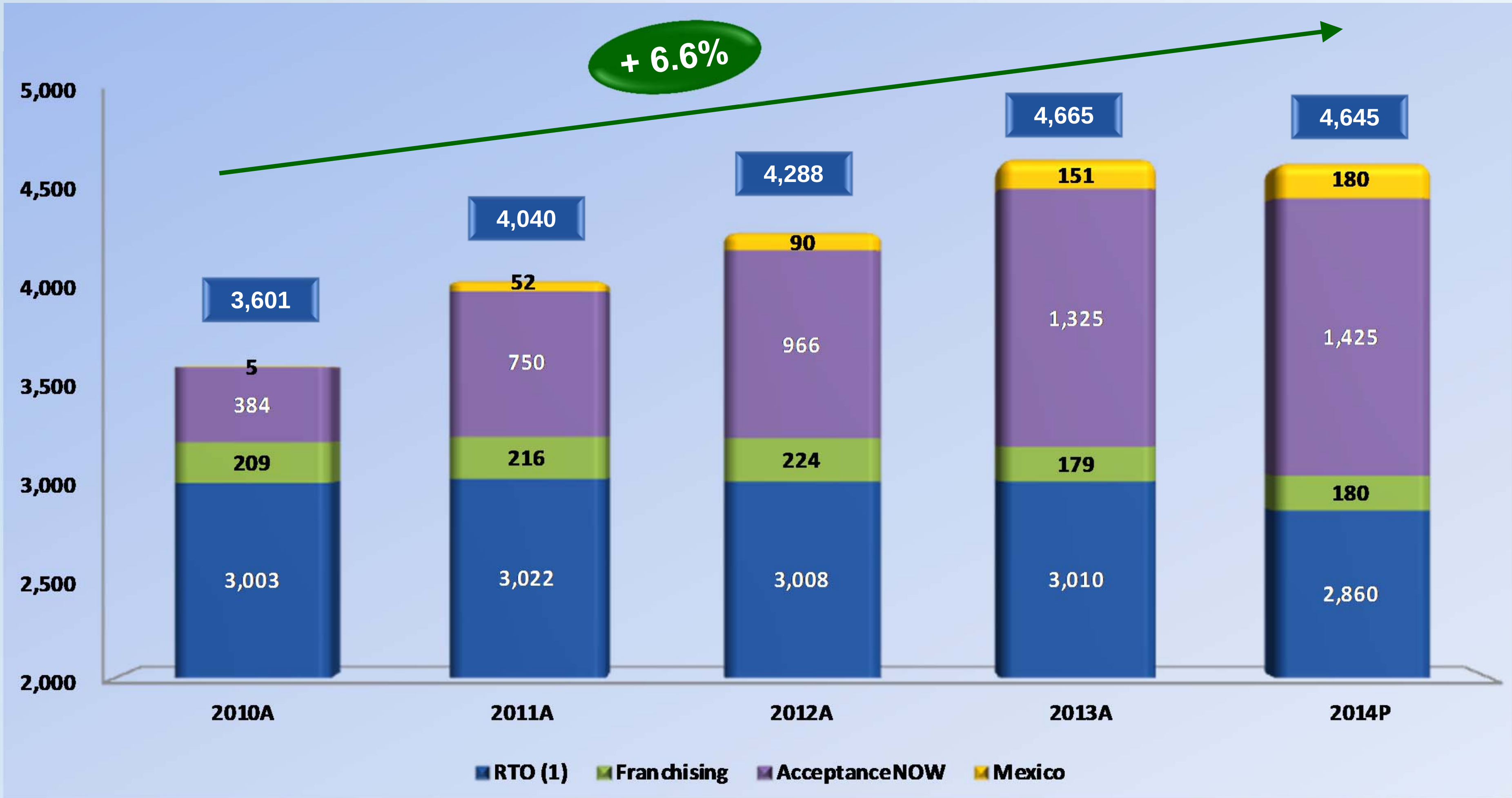
Notes:
(1) Includes on-rent reserve adjustment

Despite challenging times, we believe that our plan will show significant financial results from 2014 to 2018

Revenue Growth	4 - 7%
EBITDA Growth	7 - 10%
Free Cash Flow	$100mm+

Continuing strong store growth will increase our already substantial customer base

Store Counts



Note: (1) Includes Canada and Get-It-Now / Home Choice stores

Our 2014 forecast includes mid single-digit revenue growth

2014 Guidance [1]

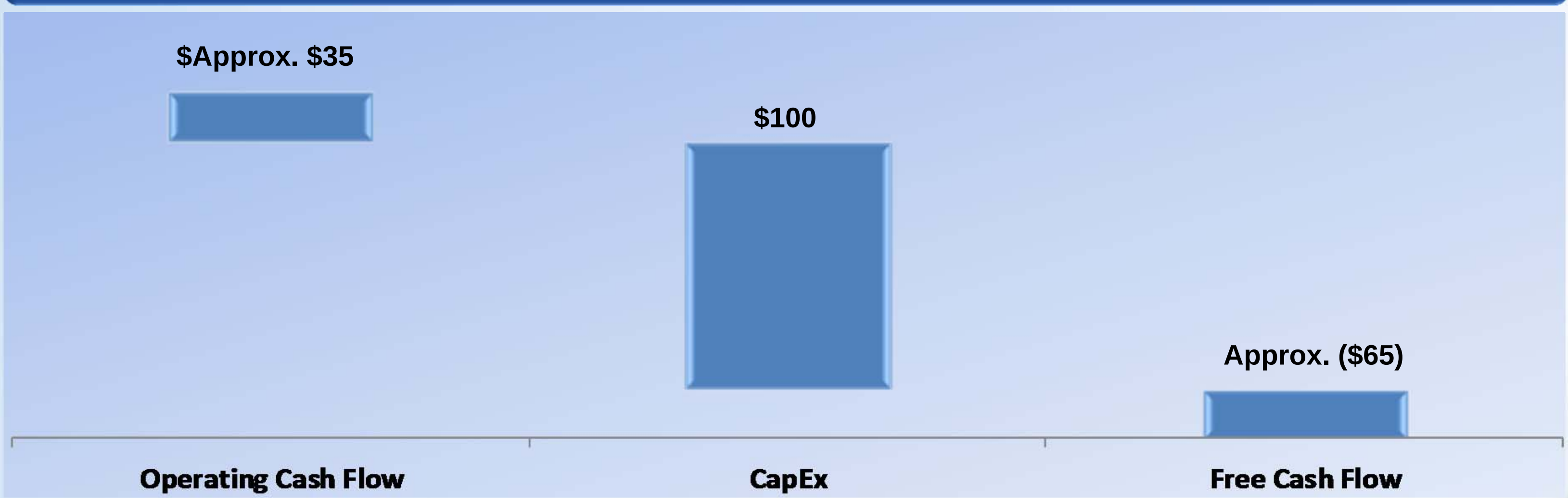
($ in millions, except EPS)	2011 Actual[2]	2012 Actuals[2]	2013 Actuals[2]	2014 Midpoint
Total Revenue	$2,882	$3,083	$3,104	$3,245
YoY Growth %	*5.5%*	*7.0%*	*0.7%*	***4.5%***
Same Store Sales	*0.8%*	*1.4%*	*(2.0%)*	***4.3%***
Total Gross Profit	$2,053	$2,134	$2,149	$2,245
Gross Profit Margin	*71.2%*	*69.2%*	*69.2%*	*69.2%*
Operating Profit	$315	$316	$246	$250
Operating Profit Margin	*10.9%*	*10.2%*	*7.9%*	*7.7%*
Diluted EPS	$2.89	$3.06	$2.32	$2.40
YoY Growth %	*3.6%*	*5.9%*	*(24.2%)*	***3.4%***
EBITDA[3]	$385	$395	$334	$335
EBITDA Margin	*13.4%*	*12.8%*	*10.8%*	*10.3%*
CapEx	$133	$102	$108	$100

Notes:
1) Per 04/21/2014 press release
2) Includes on-rent reserve adjustment
3) Reconciliation is available in the appendix at the end of the presentation

Free Cash Flow will be temporarily negative in 2014 due to the reversal of our deferred tax liability

Reconciliation of EBITDA to Free Cash Flow 2014 Estimate ($mm)

Reconciliation of Operating Cash to Free Cash Flow 2014 Estimate ($mm)



We will continue to return value to shareholders in a number of ways

Re-invest in our business	Opened 1,000+ new RTO touch points since 2010
Continue our history of dividend payments	Paid our 16th straight quarterly dividend
Be opportunistic with share repurchases	~37mm shares repurchased to date
Examine and adjust our capital structure when appropriate	Refinanced $900mm in senior debt (March 2014)

Rent-A-Center represents an attractive opportunity

- Leader of an established and growing industry
- Advantaged business model which has demonstrated superior profitability and continues to generate strong operating cash flow
- Clearly defined opportunities for accelerated growth
- A proven track record of returning capital to shareholders
- Seasoned management team with a track record for growth and innovation

Appendix

Adjusted EBITDA Reconciliation

Reconciliation of Adjusted EBITDA to Earnings Before Income Taxes

($ in millions)	FYE 2011A[1]	FYE 2012A[1]	FYE 2013A[1]	YTD 2014A
GAAP EBIT	**$254.7**	**$284.4**	**$207.4**	**$46.7**
Plus: Litigation Expense (Credit)	2.8	-	-	-
Plus: Impairment Charge	7.3	-	-	-
Plus: Restructuring Charge	13.9	-	-	-
Plus: Finance Charges from Refinancing	-	-	-	1.9
Plus: Interest Expense, net	36.6	31.2	38.8	11.2
Plus: Amortization	4.7	5.9	11.5	0.7
Plus: Depreciation	65.2	73.4	76.5	19.1
Adjusted EBITDA	**$385.2**	**$394.9**	**$334.1**	**$79.6**

Notes:
(1) Includes on-rent reserve adjustment

Company Information

For quarterly press releases, conference call transcripts, investor presentations, annual report and other company information, please access our investor relations web site at:

investor.rentacenter.com